Illinois Personal Lines Premium Report Year 2000



George H. Ryan, Governor Nathaniel S. Shapo, Director

Table of Contents

| Summary | 3 |
|---|----|
| Introduction | 5 |
| Methodology | 5 |
| Automobile Results | |
| Combined Automobile Coverages | |
| Cities of 1,000,000 or greater | 8 |
| Cities of 100,000 to 250,000 | 12 |
| Cities of 50,000 to 99,999 | 16 |
| Cities of less than 50,000 | 20 |
| Liability Coverage only | |
| Cities of 1,000,000 or greater | 24 |
| Cities of 100,000 to 250,000 | 28 |
| Cities of 50,000 to 99,999 | 32 |
| Cities of less than 50,000 | 36 |
| Physical Damage Coverage only | |
| Cities of 1,000,000 or greater | 40 |
| Cities of 100,000 to 250,000 | 44 |
| Cities of 50,000 to 99,999 | 48 |
| Cities of less than 50,000 | 52 |
| Homeowners Results | |
| Frame Construction - Valued at \$75,000 | |
| Cities of 1,000,000 or greater | 56 |
| Cities of 100,000 to 250,000 | 58 |
| Cities of 50,000 to 99,999 | 60 |
| Cities of less than 50,000 | 62 |
| Masonry Construction - Valued at \$75,000 | |
| Cities of 1,000,000 or greater | 64 |
| Cities of 100,000 to 250,000 | 66 |
| Cities of 50,000 to 99,999 | 68 |
| Cities of less than 50,000 | 70 |
| Frame Construction - Valued at \$150,000 | |
| Cities of 1,000,000 or greater | 72 |
| Cities of 100,000 to 250,000 | 74 |
| Cities of 50,000 to 99,999 | 76 |
| Cities of less than 50.000 | 78 |

| Masonry Construction - Valued at \$150,000 | |
|--|----|
| Cities of 1,000,000 or greater | 80 |
| Cities of 100,000 to 250,000 | 82 |
| Cities of 50,000 to 99,999 | 84 |
| Cities of less than 50,000 | 86 |
| Appendix A | 88 |
| Appendix B | 97 |

Summary

The purpose of the *Personal Lines Premium Report* is to present a comparison of private passenger automobile and homeowner premiums for similarly sized Illinois and non-Illinois cities. Premium data were reported for 62 specific locations (see Appendix B) across the United States for specified private passenger automobile and homeowners insurance criteria and coverages. (Eighteen Illinois cities and three locations in Chicago were matched to selected non-Illinois cities based on size and geo-economic makeup.) Each of the selected cities was placed into one of the four population groups for comparison:

- cities with population of 1,000,000 or greater,
- cities with population of 100,000 250,000,
- cities with population of 50,000-99,999, and
- cities with population of less than 50,000.

Only a sample of insurers or insurer groups that exhibited a significant volume of premiums in all of the surveyed states was asked to provide data. Further, the Department only selected out-of-state insurers, which if not licensed in Illinois, were members of an insurance group having at least one Illinois-licensed insurer.

For the private passenger automobile line, premiums were reported for two driver types: a 16 year old single male and a 36 year old married principal driver. The Ford Taurus LX 4-Door was used for the comparisons. For the homeowner line, premiums were reported for 1) homes with frame construction valued at \$75,000 and \$150,000 and 2) masonry construction valued at \$75,000 and \$150,000.

Private Passenger Automobile, Combined, Liability & Physical Damage

Private passenger automobiles owned and operated in Illinois' largest city exhibited average combined premiums below or slightly above the median premium for all locations tested. In all other cities except East St. Louis, the premiums for Illinois consumers generally fell within the lower three quartiles of their respective groups. For example, in the *cities with population of 100,000 to 250,000* group, Aurora (\$1,321), Springfield (\$1,343), and Rockford (\$1,472) ranked 9th, 10th, and 11th of eleven cities (lowest premium) for premiums that a 16 year old single male drivers would pay. Similarly, in the same city group, Springfield (\$543), Rockford (\$599), and Peoria (\$601) ranked 9th, 10th, and 11th of 11 cities for premiums that a 36 year old principal driver would pay. To place these facts in perspective, the highest average premiums for the 16 and 36 year old drivers in this group of cities were \$2,873 in Stockton, Californa (16 year old single driver) and \$1,151 in Worcester, Massachusetts (36 year old principal driver). From this group, Joliet exhibited the highest average premiums of the five Illinois cities for both driver types with \$1,589 and \$708 respectively.

The private passenger automobile line is broken down into liability overages and physical damage coverages. In the liability component, Illinois locations ranked no higher than fifth

highest average premium in any of the four groups. In fact, Illinois cities exhibited four of the five lowest average premiums for both driver types for the *cities with population of 100,000 to 250,000* group. In the physical damage component, the Illinois rankings were mixed. East St. Louis had the highest average premium for both driver types in the *cities with population of 50,000-99,999* group (\$1,347 and \$589) while the other six Illinois cities in this group ranked near or below the median for driver 1 (6th, 7th, 8th, 9th, 10th, and 12th) and ranked from 4th to 13th for driver 2 (ranks of 4th, 5th, 10th, 11th, 12th, and 13th). In the *cities with population of 100,000 to 250,000* group, Illinois cities ranked 10th and 11th lowest of eleven cities for both driver types.

In looking at the changes in premium from 1998 to 2000, the Chicago average combined premiums increased minimally or exhibited a significant decline (Chicago 3 with -10.71 and -8.94 percent decline for drivers 1 and 2). In the *cities with population of 50,000-99,999* group, Belleville, Decatur, and Bloomington exhibited significant premium increases while East St. Louis experienced a decline for both driver types. The experience in other Illinois cities and groups was mixed.

Homeowners - Frame and Masonry Construction

Most Illinois cities generally fell in the lower one-half of the premiums rankings in each of the city groups for both frame and masonry construction. In the *cities with population of 100,000 to 250,000* group, four Illinois cities occupy four of the five lowest premiums for homes valued at \$75,000 (frame and masonry) and the four lowest premiums for homes valued at \$150,000 (frame and masonry). For a home valued at \$75,000, the lowest five premiums for frame and masonry construction respectively were for Aurora, Illinois (\$343 and \$313), Rockford, Illinois (\$324 and \$296), Worcester, Massachusetts (\$320 and \$290), Joliet, Illinois (\$316 and \$289), and Peoria, Illinois (\$313 and \$286). The highest premiums in this group were in Amarillo, Texas (\$1,236 and \$995). For a home valued at \$150,000 for this group, the lowest four cities were Aurora, Illinois (\$520 and \$474), Rockford, Illinois (\$490 and \$447), Joliet, Illinois (\$482 and \$440), and Peoria, Illinois (\$474 and \$433).

In locations where higher premiums were observed, the premium growth from 1998 to 2000 was generally less than locations with lower prices. From 1998 to 2000, most of the surveyed cities in Illinois experienced premium increases. Nevertheless, these Illinois cities continued to rank in the lower two quartiles (lower premiums) in the locations surveyed.

Introduction

The Illinois Department of Insurance has been preparing the *Personal Lines Premium Report* since 1989 (1986-1988 premium data). Its purpose has been to present a comparison of homeowner and private passenger automobile premiums for similarly sized Illinois and out-of-state cities. Every attempt was made to keep the Illinois and matching out-of-state locations as similar as possible in size and geo-economic makeup. In the past, these premiums were difficult to compare from year to year due to inconsistent study methodologies, a fluctuating number of insurers reporting data each year, and an inconsistent weighting criteria.

For the *Personal Lines Premium Report Year 2000*, a new methodology was employed that allows the Department to easily compare premiums for a specified home construction type or automobile and driver type at a location that is static from year to year. Further, insurers that were selected to report premiums in 2001 for the *Personal Lines Premium Report Year 2000* will be asked to report premium data in 2002, 2003, and future years. The final premium for a location is a weighted average based on the total written premium for each individual insurer in the specific zip code for a location. By making these changes to the Report, the Department now has a better tool for comparing premiums for similar cities.

Methodology

The Department asked that each selected insurer report data regarding the premium that they charged for automobile and/or homeowners insurance coverage at <u>62</u> specific locations in the United States as of **April 1, 1998, April 1, 1999, and April 1, 2000**. The locations were selected in a manner to facilitate a reasonable comparison between similar Illinois and non-Illinois cities (locations). The 62 locations were broken into four categories and are listed in Appendix A:

- Cities with population of 1,000,000 or greater
- Cities with population of 100,000 250,000
- Cities with population of 50,000 99,999
- Cities with population less than 50,000

In the *cities with population of 1,000,000 or more* category, three locations in each of these municipalities were selected for the premium comparison -- using the logic that three locations describe large municipalities much better than one location does. The three locations used for Chicago are the same locations that are currently used in Illinois' RF4 (automobile insurance) and RF5 (homeowner insurance) reporting forms. Further, the Illinois cities found in this report are the cities used on these forms. (The Illinois Department of Insurance requires that all Illinois insurers report on an RF4 or RF5 form to the Department of Insurance whenever a rate change is made. The insurer, using these new rates, calculates premiums (based on specified coverage criteria) for 13 locations in Illinois, including the three Chicago addresses.) The three locations for non-Illinois large municipalities were selected based on their similarity to the three Chicago

addresses (population and geo-economic makeup). The same locations were used for both homeowner and automobile premium data.

Only insurers or insurance groups that exhibited a significant volume of premiums in all of the surveyed states were asked to participate in this study. Also, for an insurer group to be selected as a study participant, we required that there be at least one Illinois-licensed insurer in the group.

Private Passenger Automobile

For automobile risks, each participating insurer reported both **liability** and **physical damage** premium data for **two driver types** driving a **Ford Taurus LX 4-Door** with the coverage criteria as described below. In the 2001 data submittal, each insurer submitted its 1) 2000 premium data for the 2000, 1999, and 1998 model years, 2) 1999 premium data for the 1999 and 1998 model years, and 3) 1998 premium data for the 1998 model year.

DRIVER TYPE -- 1

DRIVER TYPE -- 2

| 16 Year-old single male | 36 year-old married principal driver |
|--|--|
| Occasional operator (less than 25 % | No accidents or traffic violations in last |
| usage) | 5 years |
| No accidents or traffic violations since | Drives 8 miles each way to and from |
| driving | work daily |
| Drives 11,000 miles annually | Drives 11,000 miles annually |

(These two driver types should provide premiums for the highest and lowest risk drivers respectively. Also, these two driver types appear on the RF4 form.)

The coverage criteria were:

| Lia | | | |
|-----|--|--|--|
| | | | |
| | | | |
| | | | |

Physical Damage

| \$50/100,000 Bodily Injury | \$250 Deductible |
|----------------------------------|----------------------------|
| | Comprehensive |
| \$25,000 Property Damage | \$250 Deductible Collision |
| \$5,000 Medical Payments | |
| \$50/100,000 Uninsured Motorists | |

(The coverage criteria differ from the RF4 form as coverages were increased to comply with minimums in other states.)

For the 2002 data submittal (for *Personal Line Premium Report Year 2001*), each participating insurer will be asked to report 2001 premium data for the 2001, 2000, and 1999 model year Ford Taurus LX 4-Door for the two aforementioned driver types and coverage. The new methodology

allows the Department to compare the actual premiums and changes in premiums for new vehicles each year.

Each insurer reported its total private passenger automobile written premium for the zip code associated with each location. These data were used to determine each individual insurer's weight that was used in calculating the final average premium for a location (city).

Homeowners

For homeowner risks, each participating insurer reported its 1998, 1999, and 2000 premiums for 62 locations (see Appendix A) for a \$75,000 frame home, a \$150,000 frame home, a \$75,000 masonry home, and a \$150,000 masonry home using the coverage specifications as described in the following table:

| H03 - One-Family Dwelling |
|------------------------------|
| \$250 Deductible |
| 20 Years-old |
| \$300,000 Personal Liability |
| \$5000 Medical Payments |

(The criteria above has home values and coverage limits which exceeds the home value and coverage limits of the RF5 forms.)

In the 2002 data submittal (for *Personal Line Premium Report Year 2001*), each participating insurer will be asked to report 2001 premium data for the 62 locations for a \$75,000 frame home, a \$150,000 frame home, a \$75,000 masonry home, and a \$150,000 masonry home using the described coverage specifications.

Similar to private passenger automobile, each insurer reported its total homeowners written premium for the zip code associated with each location. These data were used to determine each individual insurer's weight that was used in calculating the final average premium for a location (city).

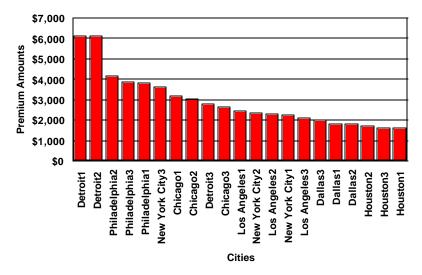
Automobile Results

Cities of 1,000,000 or greater population

Combined Auto Driver 1 - Rate Yr. 2000 - Veh. Yr. 2000

| Detroit1 | 48205 | MI | \$6,119 |
|----------------|-------|---------------|---------|
| Detroit2 | 48221 | MI | \$6,106 |
| Philadelphia2 | 19130 | PA | \$4,169 |
| Philadelphia3 | 19150 | PA | \$3,851 |
| Philadelphia1 | 19119 | PA | \$3,831 |
| New York City3 | 11212 | NY | \$3,632 |
| Chicago1 | 60608 | \mathbf{IL} | \$3,175 |
| Chicago2 | 60620 | IL | \$3,038 |
| Detroit3 | 48225 | MI | \$2,817 |
| Chicago3 | 60625 | \mathbf{IL} | \$2,670 |
| Los Angeles1 | 90001 | CA | \$2,471 |
| New York City2 | 10032 | NY | \$2,350 |
| Los Angeles2 | 90002 | CA | \$2,304 |
| New York City1 | 10009 | NY | \$2,246 |
| Los Angeles3 | 90023 | CA | \$2,089 |
| Dallas3 | 75243 | TX | \$1,991 |
| Dallas1 | 75223 | TX | \$1,816 |
| Dallas2 | 75241 | TX | \$1,800 |
| Houston2 | 77055 | TX | \$1,733 |
| Houston3 | 77091 | TX | \$1,642 |
| Houston1 | 77048 | TX | \$1,612 |

Combined Auto Dr.1 - Rate Yr. 00 - Veh. Yr. 00



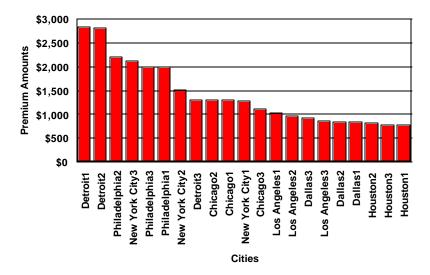
Combined Auto Driver 1 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | | | Veh./Y | r. | | Percent C | Change |
|----------------|-------|----|---------|---------|---------|-----------|---------|
| City | | | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| Detroit1 | 48205 | MI | \$6,119 | \$5,853 | \$5,344 | 4.56% | 14.50% |
| Detroit2 | 48221 | MI | \$6,106 | \$5,849 | \$5,557 | 4.39% | 9.86% |
| Philadelphia2 | 19130 | PA | \$4,169 | \$4,057 | \$4,378 | 2.78% | -4.76% |
| Philadelphia3 | 19150 | PA | \$3,851 | \$3,736 | \$3,948 | 3.07% | -2.47% |
| Philadelphia1 | 19119 | PA | \$3,831 | \$3,731 | \$3,859 | 2.70% | -0.72% |
| New York City3 | 11212 | NY | \$3,632 | \$3,700 | \$3,949 | -1.82% | -8.03% |
| Chicago1 | 60608 | IL | \$3,175 | \$3,240 | \$3,159 | -2.01% | 0.51% |
| Chicago2 | 60620 | IL | \$3,038 | \$3,109 | \$3,098 | -2.29% | -1.96% |
| Detroit3 | 48225 | MI | \$2,817 | \$2,671 | \$2,542 | 5.48% | 10.83% |
| Chicago3 | 60625 | IL | \$2,670 | \$3,027 | \$2,990 | -11.80% | -10.71% |
| Los Angeles1 | 90001 | CA | \$2,471 | \$2,647 | \$2,940 | -6.64% | -15.94% |
| New York City2 | 10032 | NY | \$2,350 | \$2,423 | \$2,661 | -3.04% | -11.70% |
| Los Angeles2 | 90002 | CA | \$2,304 | \$2,194 | \$2,553 | 5.03% | -9.75% |
| New York City1 | 10009 | NY | \$2,246 | \$2,446 | \$2,796 | -8.19% | -19.66% |
| Los Angeles3 | 90023 | CA | \$2,089 | \$2,121 | \$2,461 | -1.46% | -15.09% |
| Dallas3 | 75243 | TX | \$1,991 | \$1,897 | \$1,731 | 4.97% | 14.98% |
| Dallas1 | 75223 | TX | \$1,816 | \$1,794 | \$1,673 | 1.24% | 8.54% |
| Dallas2 | 75241 | TX | \$1,800 | \$1,722 | \$1,607 | 4.53% | 12.02% |
| Houston2 | 77055 | TX | \$1,733 | \$1,657 | \$1,514 | 4.60% | 14.49% |
| Houston3 | 77091 | TX | \$1,642 | \$1,565 | \$1,444 | 4.91% | 13.69% |
| Houston1 | 77048 | TX | \$1,612 | \$1,527 | \$1,423 | 5.62% | 13.30% |

Combined Auto Driver 2 - Rate Yr. 2000 - Veh. Yr. 2000

| Detroit1 | 48205 | MI | \$2,827 |
|----------------|-------|---------------|---------|
| Detroit2 | 48221 | MI | \$2,820 |
| Philadelphia2 | 19130 | PA | \$2,201 |
| New York City3 | 11212 | NY | \$2,119 |
| Philadelphia3 | 19150 | PA | \$2,002 |
| Philadelphia1 | 19119 | PA | \$1,996 |
| New York City2 | 10032 | NY | \$1,507 |
| Detroit3 | 48225 | MI | \$1,298 |
| Chicago2 | 60620 | IL | \$1,297 |
| Chicago1 | 60608 | \mathbf{IL} | \$1,293 |
| New York City1 | 10009 | NY | \$1,291 |
| Chicago3 | 60625 | \mathbf{IL} | \$1,109 |
| Los Angeles1 | 90001 | CA | \$1,024 |
| Los Angeles2 | 90002 | CA | \$962 |
| Dallas3 | 75243 | TX | \$929 |
| Los Angeles3 | 90023 | CA | \$863 |
| Dallas2 | 75241 | TX | \$836 |
| Dallas1 | 75223 | TX | \$836 |
| Houston2 | 77055 | TX | \$826 |
| Houston3 | 77091 | TX | \$784 |
| Houston1 | 77048 | TX | \$772 |

Combined Auto Dr.2 - Rate Yr. 00 - Veh. Yr. 00



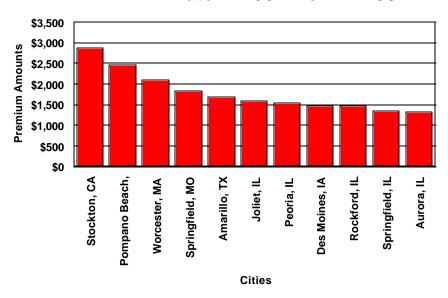
Combined Auto Driver 2 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | | | Veh./Y | r. | | Percent C | hange |
|----------------|-------|---------------|---------|---------|---------|-----------|---------|
| City | | | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| | | | | | | | |
| Detroit1 | 48205 | MI | \$2,827 | \$2,675 | \$2,526 | 5.67% 1 | 1.92% |
| Detroit2 | 48221 | MI | \$2,820 | \$2,677 | \$2,615 | 5.33% | 7.85% |
| Philadelphia2 | 19130 | PA | \$2,201 | \$2,134 | \$2,348 | 3.14% | -6.27% |
| New York City3 | 11212 | NY | \$2,119 | \$2,225 | \$2,288 | -4.76% - | -7.41% |
| Philadelphia3 | 19150 | PA | \$2,002 | \$1,935 | \$2,110 | 3.43% | -5.13% |
| Philadelphia1 | 19119 | PA | \$1,996 | \$1,943 | \$2,066 | 2.77% | -3.36% |
| New York City2 | 10032 | NY | \$1,507 | \$1,578 | \$1,589 | -4.50% | -5.14% |
| Detroit3 | 48225 | MI | \$1,298 | \$1,208 | \$1,185 | 7.42% | 9.52% |
| Chicago2 | 60620 | \mathbf{IL} | \$1,297 | \$1,325 | \$1,296 | -2.11% | 0.11% |
| Chicago1 | 60608 | \mathbf{IL} | \$1,293 | \$1,322 | \$1,287 | -2.22% | 0.47% |
| New York City1 | 10009 | NY | \$1,291 | \$1,414 | \$1,570 | -8.66% - | 17.77% |
| Chicago3 | 60625 | \mathbf{IL} | \$1,109 | \$1,244 | \$1,218 | -10.81% | -8.94% |
| Los Angeles 1 | 90001 | CA | \$1,024 | \$1,093 | \$1,183 | -6.23% - | 13.43% |
| Los Angeles2 | 90002 | CA | \$962 | \$917 | \$930 | 4.96% | 3.45% |
| Dallas3 | 75243 | TX | \$929 | \$892 | \$836 | 4.17% | 11.12% |
| Los Angeles3 | 90023 | CA | \$863 | \$867 | \$973 | -0.57% - | -11.31% |
| Dallas2 | 75241 | TX | \$836 | \$809 | \$769 | 3.39% | 8.70% |
| Dallas1 | 75223 | TX | \$836 | \$841 | \$804 | -0.63% | 3.96% |
| Houston2 | 77055 | TX | \$826 | \$785 | \$744 | 5.16% | 11.01% |
| Houston3 | 77091 | TX | \$784 | \$743 | \$712 | 5.54% | 10.15% |
| | 77048 | TX | \$772 | \$726 | \$704 | 6.34% | 9.68% |

Combined Auto Driver 1 - Rate Yr. 2000 - Veh. Yr. 2000

| Stockton, CA | \$2,873 |
|-------------------|---------|
| Pompano Beach, FL | \$2,456 |
| Worcester, MA | \$2,090 |
| Springfield, MO | \$1,838 |
| Amarillo, TX | \$1,689 |
| Joliet, IL | \$1,589 |
| Peoria, IL | \$1,550 |
| Des Moines, IA | \$1,479 |
| Rockford, IL | \$1,472 |
| Springfield, IL | \$1,343 |
| Aurora, IL | \$1,321 |

Combined Auto Dr.1- Rate Yr. 00 - Veh. Yr. 00



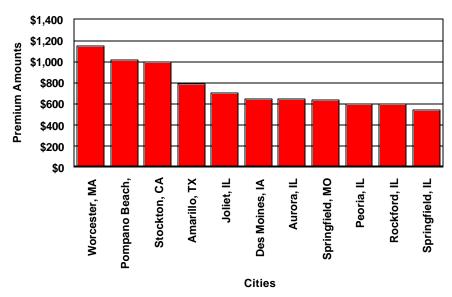
Combined Auto Driver 1 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | Veh./Y | r. | | Percent | Change |
|-------------------|---------|---------|---------|---------|---------|
| City | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| Stockton, CA | \$2.873 | \$3,126 | \$3.243 | -8.09% | -11.40% |
| Pompano Beach, FL | | | , | | -5.33% |
| Worcester, MA | | | | 16.34% | |
| Springfield, MO | \$1,838 | \$1,821 | \$1,863 | 0.94% | -1.37% |
| Amarillo, TX | \$1,689 | \$1,603 | \$1,424 | 5.35% | 18.61% |
| Joliet, IL | \$1,589 | \$1,542 | \$1,527 | 3.01% | 4.07% |
| Peoria, IL | \$1,550 | \$1,473 | \$1,433 | 5.21% | 8.15% |
| Des Moines, IA | \$1,479 | \$1,404 | \$1,357 | 5.32% | 8.96% |
| Rockford, IL | \$1,472 | \$1,377 | \$1,364 | 6.93% | 7.99% |
| Springfield, IL | \$1,343 | \$1,338 | \$1,301 | 0.37% | 3.25% |
| Aurora, IL | \$1,321 | \$1,258 | \$1,255 | 5.04% | 5.25% |

Combined Auto Driver 2 - Rate Yr. 2000 - Veh. Yr. 2000

| Worcester, MA | \$1,151 |
|-------------------|---------|
| Pompano Beach, FL | \$1,014 |
| Stockton, CA | \$996 |
| Amarillo, TX | \$784 |
| Joliet, IL | \$708 |
| Des Moines, IA | \$649 |
| Aurora, IL | \$648 |
| Springfield, MO | \$639 |
| Peoria, IL | \$601 |
| Rockford, IL | \$599 |
| Springfield, IL | \$543 |

Combined Auto Dr.2- Rate Yr. 00 - Veh. Yr. 00



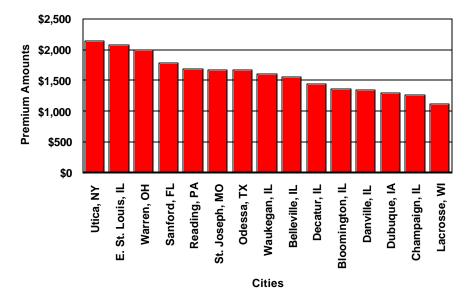
Combined Auto Driver 2 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | Veh./Y | r. | | Percent | Change |
|-------------------|--------------|--------------|---------|---------|--------|
| City | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| | | | | | |
| Vorcester, MA | \$1,151 | \$1,205 | \$1,179 | -4.49% | -2.36% |
| Pompano Beach, FL | \$1,014 | \$1,016 | \$1,052 | -0.18% | -3.68% |
| Stockton, CA | \$996 | \$1,061 | \$1,080 | -6.14% | -7.77% |
| Amarillo, TX | \$784 | \$736 | \$666 | 6.54% | 17.73% |
| oliet, IL | \$708 | \$695 | \$681 | 1.84% | 4.00% |
| Des Moines, IA | \$649 | \$646 | \$629 | 0.48% | 3.28% |
| urora, IL | \$648 | \$610 | \$597 | 6.36% | 8.52% |
| Springfield, MO | \$639 | \$641 | \$670 | -0.40% | -4.66% |
| Peoria, IL | \$601 | \$573 | \$559 | 4.97% | 7.66% |
| Rockford, IL | \$599 | \$561 | \$553 | 6.72% | 8.27% |
| Springfield, IL | \$543 | \$542 | \$527 | 0.20% | 3.09% |

Combined Auto Driver 1 - Rate Yr. 2000 - Veh. Yr. 2000

| Utica, NY | \$2,138 |
|------------------|---------|
| Ouca, N i | , , |
| E. St. Louis, IL | \$2,067 |
| Warren, OH | \$1,993 |
| Sanford, FL | \$1,782 |
| Reading, PA | \$1,689 |
| St. Joseph, MO | \$1,672 |
| Odessa, TX | \$1,665 |
| Waukegan, IL | \$1,606 |
| Belleville, IL | \$1,552 |
| Decatur, IL | \$1,441 |
| Bloomington, IL | \$1,354 |
| Danville, IL | \$1,345 |
| Dubuque, IA | \$1,294 |
| Champaign, IL | \$1,268 |
| Lacrosse, WI | \$1,121 |

Combined Auto Dr.1- Rate Yr. 00 - Veh. Yr. 00



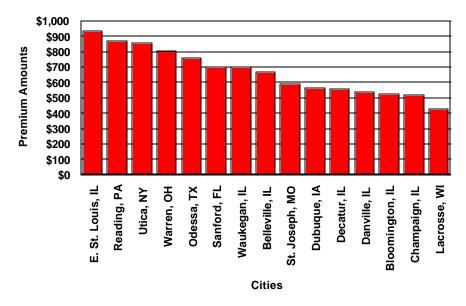
Combined Auto Driver 1 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | Veh./Y | r. | | Percent C | Change |
|------------------|---------|---------|---------|-----------|--------|
| City | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| Utica, NY | \$2,138 | \$2,238 | \$2,237 | -4.48% | -4.44% |
| E. St. Louis, IL | \$2,067 | \$2,077 | \$2,089 | -0.45% | -1.03% |
| Warren, OH | \$1,993 | \$2,127 | \$2,085 | -6.30% | -4.42% |
| Sanford, FL | \$1,782 | \$1,777 | \$1,725 | 0.28% | 3.27% |
| Reading, PA | \$1,689 | \$1,633 | \$1,606 | 3.44% | 5.16% |
| St. Joseph, MO | \$1,672 | \$1,684 | \$1,661 | -0.72% | 0.67% |
| Odessa, TX | \$1,665 | \$1,586 | \$1,525 | 5.03% | 9.21% |
| Waukegan, IL | \$1,606 | \$1,590 | \$1,631 | 1.02% | -1.53% |
| Belleville, IL | \$1,552 | \$1,422 | \$1,386 | 9.12% | 11.96% |
| Decatur, IL | \$1,441 | \$1,275 | \$1,242 | 13.00% | 16.01% |
| Bloomington, IL | \$1,354 | \$1,251 | \$1,211 | 8.24% | 11.82% |
| Danville, IL | \$1,345 | \$1,306 | \$1,272 | 3.00% | 5.76% |
| Dubuque, IA | \$1,294 | \$1,213 | \$1,171 | 6.72% | 10.49% |
| Champaign, IL | \$1,268 | \$1,197 | \$1,231 | 5.93% | 3.07% |
| Lacrosse, WI | \$1,121 | \$1,039 | \$1,093 | 7.87% | 2.53% |

Combined Auto Driver 2 - Rate Yr. 2000 - Veh. Yr. 2000

| E. St. Louis, IL | \$931 |
|------------------|-------|
| Reading, PA | \$867 |
| Utica, NY | \$854 |
| Warren, OH | \$801 |
| Odessa, TX | \$757 |
| Sanford, FL | \$699 |
| Waukegan, IL | \$699 |
| Belleville, IL | \$666 |
| St. Joseph, MO | \$592 |
| Dubuque, IA | \$566 |
| Decatur, IL | \$553 |
| Danville, IL | \$538 |
| Bloomington, IL | \$527 |
| Champaign, IL | \$518 |
| Lacrosse, WI | \$428 |

Combined Auto Dr.2- Rate Yr. 00 - Veh. Yr. 00



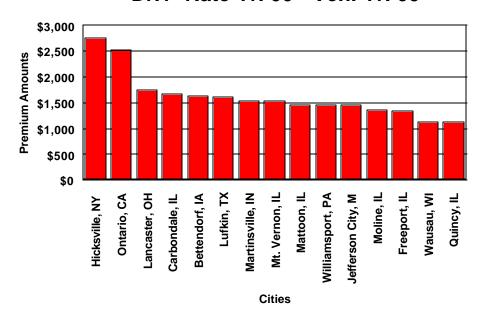
Combined Auto Driver 2 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | Veh./ | Yr. | | Percent | Change |
|------------------|--------------|--------------|--------------|--------------|--------|
| City | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| | | | | | |
| E. St. Louis, IL | \$931 | \$962 | \$940 | -3.23% | -0.93% |
| Reading, PA | \$867 | \$837 | \$837 | 3.53% | 3.52% |
| Utica, NY | \$854 | \$907 | \$881 | -5.81% | -3.04% |
| Warren, OH | \$801 | \$805 | \$765 | -0.51% | 4.71% |
| Odessa, TX | \$757 | \$716 | \$701 | 5.76% | 8.07% |
| Sanford, FL | \$699 | \$690 | \$669 | 1.38% | 4.57% |
| Waukegan, IL | \$699 | \$685 | \$688 | 1.98% | 1.55% |
| Belleville, IL | \$666 | \$625 | \$608 | 6.63% | 9.69% |
| St. Joseph, MO | \$592 | \$604 | \$610 | -1.86% | -2.87% |
| Dubuque, IA | \$566 | \$565 | \$549 | 0.13% | 3.14% |
| Decatur, IL | \$553 | \$495 | \$484 | 11.75% | 14.31% |
| Danville, IL | \$538 | \$521 | \$507 | 3.27% | 6.07% |
| Bloomington, IL | \$527 | \$488 | \$474 | 7.90% | 11.25% |
| Champaign, IL | \$518 | \$492 | \$499 | 5.18% | 3.88% |
| Lacrosse, WI | \$428 | \$402 | \$428 | 6.63% | -0.01% |

Combined Auto Driver 1 - Rate Yr. 2000 - Veh. Yr. 2000

| Hicksville, NY | \$2,748 |
|--------------------|---------|
| Ontario, CA | \$2,514 |
| Lancaster, OH | \$1,754 |
| Carbondale, IL | \$1,678 |
| Bettendorf, IA | \$1,620 |
| Lufkin, TX | \$1,615 |
| Martinsville, IN | \$1,540 |
| Mt. Vernon, IL | \$1,529 |
| Mattoon, IL | \$1,460 |
| Williamsport, PA | \$1,455 |
| Jefferson City, MO | \$1,453 |
| Moline, IL | \$1,361 |
| Freeport, IL | \$1,330 |
| Wausau, WI | \$1,126 |
| Quincy, IL | \$1,116 |

Combined Auto Dr.1- Rate Yr. 00 - Veh. Yr. 00



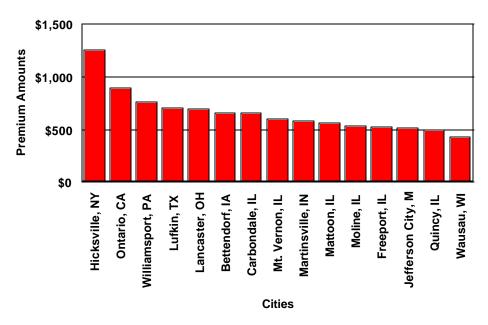
Combined Auto Driver 1 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | Veh./Y | r. | | Percent | Change |
|--------------------|---------|---------|---------|--------------|---------|
| City | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| | | | | | |
| Hicksville, NY | \$2,748 | \$2,749 | \$2,998 | -0.03% | -8.33% |
| Ontario, CA | \$2,514 | \$2,700 | \$3,024 | -6.90% | -16.89% |
| Lancaster, OH | \$1,754 | \$1,768 | \$1,719 | -0.77% | 2.05% |
| Carbondale, IL | \$1,678 | \$1,556 | \$1,503 | 7.80% | 11.64% |
| Bettendorf, IA | \$1,620 | \$1,551 | \$1,495 | 4.44% | 8.36% |
| Lufkin, TX | \$1,615 | \$1,558 | \$1,454 | 3.61% | 11.02% |
| Martinsville, IN | \$1,540 | \$1,416 | \$1,433 | 8.77% | 7.49% |
| Mt. Vernon, IL | \$1,529 | \$1,434 | \$1,371 | 6.63% | 11.51% |
| Mattoon, IL | \$1,460 | \$1,396 | \$1,343 | 4.56% | 8.70% |
| Williamsport, PA | \$1,455 | \$1,379 | \$1,372 | 5.57% | 6.06% |
| Jefferson City, MO | \$1,453 | \$1,459 | \$1,444 | -0.39% | 0.59% |
| Moline, IL | \$1,361 | \$1,266 | \$1,227 | 7.48% | 10.94% |
| Freeport, IL | \$1,330 | \$1,219 | \$1,166 | 9.14% | 14.02% |
| Wausau, WI | \$1,126 | \$1,077 | \$1,129 | 4.50% | -0.26% |
| Quincy, IL | \$1,116 | \$1,068 | \$1,035 | 4.52% | 7.84% |

Combined Auto Driver 2 - Rate Yr. 2000 - Veh. Yr. 2000

| Hicksville, NY | \$1,253 |
|--------------------|---------|
| Ontario, CA | \$893 |
| Williamsport, PA | \$760 |
| Lufkin, TX | \$707 |
| Lancaster, OH | \$697 |
| Bettendorf, IA | \$659 |
| Carbondale, IL | \$657 |
| Mt. Vernon, IL | \$598 |
| Martinsville, IN | \$577 |
| Mattoon, IL | \$560 |
| Moline, IL | \$530 |
| Freeport, IL | \$522 |
| Jefferson City, MO | \$516 |
| Quincy, IL | \$495 |
| Wausau, WI | \$428 |

Combined Auto Dr.2- Rate Yr. 00 - Veh. Yr. 00



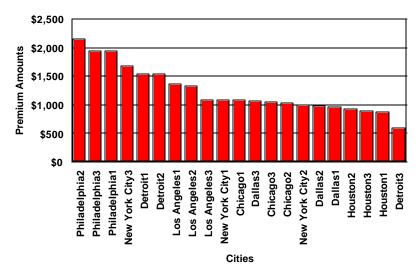
Combined Auto
Driver 2 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | Veh./ | Yr. | | Percent | t Change |
|-------------------|--------------|--------------|--------------|---------|----------|
| City | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| licksville, NY | \$1,253 | \$1,268 | \$1,339 | -1.19% | -6.38% |
| Ontario, CA | \$893 | \$937 | \$1,028 | -4.70% | -13.13% |
| Villiamsport, PA | \$760 | \$721 | \$727 | 5.45% | 4.55% |
| Lufkin, TX | \$707 | \$679 | \$653 | 4.04% | 8.24% |
| Lancaster, OH | \$697 | \$667 | \$641 | 4.54% | 8.83% |
| Bettendorf, IA | \$659 | \$653 | \$630 | 0.84% | 4.58% |
| Carbondale, IL | \$657 | \$611 | \$590 | 7.58% | 11.29% |
| It. Vernon, IL | \$598 | \$565 | \$543 | 5.83% | 10.10% |
| Iartinsville, IN | \$577 | \$539 | \$549 | 7.12% | 5.05% |
| Mattoon, IL | \$560 | \$537 | \$519 | 4.23% | 7.88% |
| Moline, IL | \$530 | \$495 | \$480 | 6.93% | 10.29% |
| Freeport, IL | \$522 | \$482 | \$465 | 8.25% | 12.16% |
| efferson City, MO | \$516 | \$524 | \$531 | -1.60% | -2.80% |
| Quincy, IL | \$495 | \$469 | \$456 | 5.58% | 8.56% |
| Wausau, WI | \$428 | \$412 | \$430 | 3.94% | -0.48% |

Auto Liability only Driver 1 - Rate Yr. 2000 - Veh. Yr. 2000

| Philadelphia2 | 19130 | PA | \$2,154 |
|----------------|-------|----|---------|
| Philadelphia3 | 19150 | PA | \$1,947 |
| Philadelphia1 | 19119 | PA | \$1,937 |
| New York City3 | 11212 | NY | \$1,677 |
| Detroit1 | 48205 | MI | \$1,547 |
| Detroit2 | 48221 | MI | \$1,534 |
| Los Angeles1 | 90001 | CA | \$1,370 |
| Los Angeles2 | 90002 | CA | \$1,322 |
| Los Angeles3 | 90023 | CA | \$1,086 |
| New York City1 | 10009 | NY | \$1,085 |
| Chicago1 | 60608 | IL | \$1,081 |
| Dallas3 | 75243 | TX | \$1,061 |
| Chicago3 | 60625 | IL | \$1,043 |
| Chicago2 | 60620 | IL | \$1,035 |
| New York City2 | 10032 | NY | \$1,001 |
| Dallas2 | 75241 | TX | \$972 |
| Dallas1 | 75223 | TX | \$969 |
| Houston2 | 77055 | TX | \$932 |
| Houston3 | 77091 | TX | \$889 |
| Houston1 | 77048 | TX | \$884 |
| Detroit3 | 48225 | MI | \$599 |

Auto Liability only Dr.1 - Rate Yr. 00 - Veh. Yr. 00



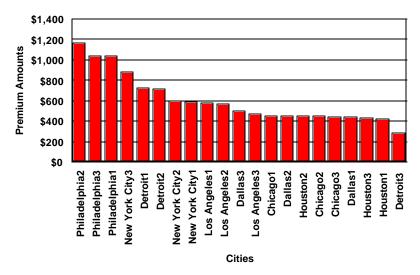
Auto Liability only Driver 1 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | | | Veh./Yr | | | Percent | Change |
|----------------|-------|---------------|---------|---------|---------|---------|---------|
| City | | | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| Philadelphia2 | 19130 | PA | \$2,154 | \$2,149 | \$2,204 | 0.28% | -2.25% |
| Philadelphia3 | 19150 | PA | \$1,947 | \$1,924 | \$1,978 | 1.18% | -1.60% |
| Philadelphia1 | 19119 | PA | \$1,937 | \$1,922 | \$1,947 | 0.80% | -0.47% |
| New York City3 | 11212 | NY | \$1,677 | \$1,596 | \$1,520 | 5.08% | 10.29% |
| Detroit1 | 48205 | MI | \$1,547 | \$1,557 | \$1,418 | -0.61% | 9.09% |
| Detroit2 | 48221 | MI | \$1,534 | \$1,548 | \$1,427 | -0.94% | 7.49% |
| Los Angeles 1 | 90001 | CA | \$1,370 | \$1,477 | \$1,695 | -7.23% | -19.13% |
| Los Angeles2 | 90002 | CA | \$1,322 | \$1,251 | \$1,482 | 5.61% | -10.81% |
| Los Angeles3 | 90023 | CA | \$1,086 | \$1,112 | \$1,325 | -2.33% | -17.98% |
| New York City1 | 10009 | NY | \$1,085 | \$1,154 | \$1,239 | -6.04% | -12.43% |
| Chicago1 | 60608 | IL | \$1,081 | \$1,162 | \$1,177 | -6.96% | -8.19% |
| Dallas3 | 75243 | TX | \$1,061 | \$1,062 | \$1,117 | -0.07% | -5.01% |
| Chicago3 | 60625 | IL | \$1,043 | \$1,123 | \$1,153 | -7.13% | -9.50% |
| Chicago2 | 60620 | \mathbf{IL} | \$1,035 | \$1,119 | \$1,152 | -7.52% | -10.16% |
| New York City2 | 10032 | NY | \$1,001 | \$992 | \$1,014 | 0.96% | -1.25% |
| Dallas2 | 75241 | TX | \$972 | \$971 | \$1,028 | 0.11% | -5.38% |
| Dallas1 | 75223 | TX | \$969 | \$1,001 | \$1,070 | -3.26% | -9.50% |
| Houston2 | 77055 | TX | \$932 | \$940 | \$976 | -0.88% | -4.48% |
| Houston3 | 77091 | TX | \$889 | \$890 | \$929 | -0.03% | -4.31% |
| Houston1 | 77048 | TX | \$884 | \$874 | \$921 | 1.13% | -4.05% |
| Detroit3 | 48225 | MI | \$599 | \$597 | \$571 | 0.31% | 5.02% |

Auto Liability only Driver 2 - Rate Yr. 2000 - Veh. Yr. 2000

| 19130 | PA | \$1,161 |
|-------|--|--|
| 19150 | PA | \$1,040 |
| 19119 | PA | \$1,038 |
| 11212 | NY | \$881 |
| 48205 | MI | \$724 |
| 48221 | MI | \$717 |
| 10032 | NY | \$598 |
| 10009 | NY | \$584 |
| 90001 | CA | \$580 |
| 90002 | CA | \$571 |
| 75243 | TX | \$498 |
| 90023 | CA | \$468 |
| 60608 | IL | \$451 |
| 75241 | TX | \$450 |
| 77055 | TX | \$450 |
| 60620 | IL | \$449 |
| 60625 | \mathbf{IL} | \$445 |
| 75223 | TX | \$442 |
| 77091 | TX | \$427 |
| 77048 | TX | \$425 |
| 48225 | MI | \$288 |
| | 19150 19119 11212 48205 48221 10032 10009 90001 90002 75243 90023 60608 75241 77055 60620 60625 75223 77091 77048 | 19150 PA 19119 PA 11212 NY 48205 MI 48221 MI 10032 NY 10009 NY 90001 CA 90002 CA 75243 TX 90023 CA 60608 IL 75241 TX 77055 TX 60620 IL 60625 IL 75223 TX 77091 TX 77048 TX |

Auto Liability only Dr.2 - Rate Yr. 00 - Veh. Yr. 00



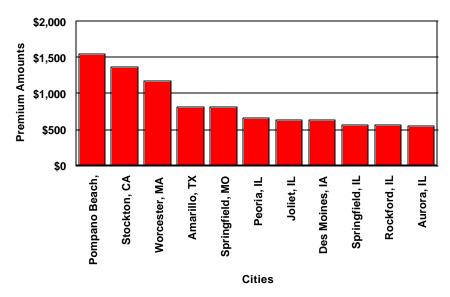
Auto Liability only Driver 2 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | | | Veh./Y | r. | | Percent | Change |
|----------------|-------|---------------|---------|--------------|--------------|---------|---------|
| City | | | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| Philadelphia2 | 19130 | PA | \$1,161 | \$1,153 | \$1,205 | 0.75% | -3.64% |
| Philadelphia3 | 19150 | PA | \$1,040 | \$1,025 | \$1,081 | 1.51% | -3.79% |
| Philadelphia1 | 19119 | PA | \$1,038 | \$1,029 | \$1,001 | 0.91% | -2.95% |
| New York City3 | | NY | \$881 | \$863 | \$829 | 2.08% | 6.36% |
| Detroit1 | 48205 | MI | \$724 | \$727 | \$689 | -0.45% | 4.98% |
| Detroit2 | 48221 | MI | \$717 | \$722 | \$689 | -0.77% | 3.99% |
| New York City2 | 10032 | NY | \$598 | \$606 | \$593 | -1.44% | 0.75% |
| New York City1 | 10009 | NY | \$584 | \$616 | \$660 | -5.10% | -11.41% |
| Los Angeles 1 | 90001 | CA | \$580 | \$625 | \$701 | -7.30% | -17.30% |
| Los Angeles2 | 90002 | CA | \$571 | \$543 | \$528 | 5.23% | 8.24% |
| Dallas3 | 75243 | TX | \$498 | \$511 | \$551 | -2.52% | -9.74% |
| Los Angeles3 | 90023 | CA | \$468 | \$485 | \$559 | -3.50% | -16.40% |
| Chicago1 | 60608 | \mathbf{IL} | \$451 | \$488 | \$494 | -7.60% | -8.65% |
| Dallas2 | 75241 | TX | \$450 | \$464 | \$499 | -2.88% | -9.81% |
| Houston2 | 77055 | TX | \$450 | \$454 | \$482 | -0.98% | -6.81% |
| Chicago2 | 60620 | \mathbf{IL} | \$449 | \$483 | \$492 | -7.18% | -8.75% |
| Chicago3 | 60625 | IL | \$445 | \$481 | \$489 | -7.37% | -8.86% |
| Dallas1 | 75223 | TX | \$442 | \$479 | \$525 | -7.75% | -15.73% |
| Houston3 | 77091 | TX | \$427 | \$428 | \$458 | -0.07% | -6.73% |
| Houston1 | 77048 | TX | \$425 | \$419 | \$454 | 1.23% | -6.56% |
| | 48225 | MI | \$288 | \$280 | \$277 | 2.59% | 3.71% |

Auto Liability only Driver 1 - Rate Yr. 2000 - Veh. Yr. 2000

| Pompano Beach, FL | \$1,545 |
|-------------------|---------|
| Stockton, CA | \$1,362 |
| Worcester, MA | \$1,172 |
| Amarillo, TX | \$815 |
| Springfield, MO | \$806 |
| Peoria, IL | \$660 |
| Joliet, IL | \$631 |
| Des Moines, IA | \$627 |
| Springfield, IL | \$567 |
| Rockford, IL | \$561 |
| Aurora, IL | \$553 |

Auto Liability only Dr.1- Rate Yr. 00 - Veh. Yr. 00



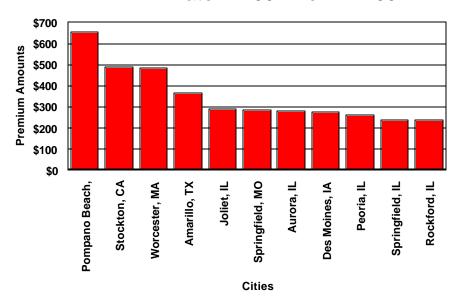
Auto Liability only Driver 1 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | Veh./Y | r. | | Percent | Change |
|-------------------|--------------|--------------|---------|---------|--------|
| City | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| Pompano Beach, FL | \$1,545 | \$1,553 | \$1,596 | -0.51% | -3.20% |
| Stockton, CA | \$1,362 | \$1,422 | \$1,497 | -4.18% | -9.01% |
| Worcester, MA | \$1,172 | \$930 | \$1,258 | 26.04% | -6.83% |
| Amarillo, TX | \$815 | \$828 | \$827 | -1.47% | -1.40% |
| Springfield, MO | \$806 | \$787 | \$776 | 2.51% | 3.90% |
| Peoria, IL | \$660 | \$627 | \$636 | 5.20% | 3.79% |
| Joliet, IL | \$631 | \$656 | \$680 | -3.80% | -7.16% |
| Des Moines, IA | \$627 | \$588 | \$585 | 6.70% | 7.24% |
| Springfield, IL | \$567 | \$561 | \$573 | 1.25% | -1.00% |
| Rockford, IL | \$561 | \$522 | \$542 | 7.37% | 3.41% |
| Aurora, IL | \$553 | \$518 | \$546 | 6.70% | 1.18% |

Auto Liability only Driver 2 - Rate Yr. 2000 - Veh. Yr. 2000

| Pompano Beach, FL | \$655 |
|-------------------|-------|
| Stockton, CA | \$487 |
| Worcester, MA | \$485 |
| Amarillo, TX | \$366 |
| Joliet, IL | \$292 |
| Springfield, MO | \$284 |
| Aurora, IL | \$278 |
| Des Moines, IA | \$277 |
| Peoria, IL | \$260 |
| Springfield, IL | \$236 |
| Rockford, IL | \$236 |

Auto Liability only Dr.2- Rate Yr. 00 - Veh. Yr. 00



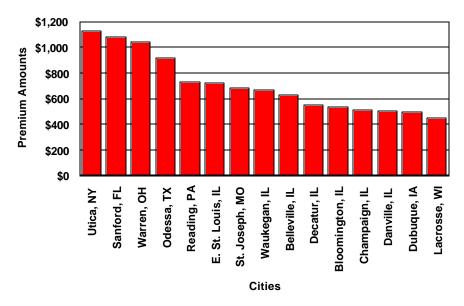
Auto Liability only Driver 2 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | Veh./ | ٧r | | Percent | Change |
|-------------------|--------------|-------|-------|----------|--------|
| City | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| City | 2000 | 1))) | 1770 | <i>)</i> | 70/00 |
| Pompano Beach, FL | \$655 | \$651 | \$663 | 0.73% | -1.13% |
| Stockton, CA | \$487 | \$502 | \$521 | -2.86% | -6.43% |
| Worcester, MA | \$485 | \$554 | \$736 | -12.58% | |
| Amarillo, TX | \$366 | \$372 | \$375 | -1.57% | -2.31% |
| Joliet, IL | \$292 | \$299 | \$305 | -2.38% | -4.37% |
| Springfield, MO | \$284 | \$282 | \$284 | 0.70% | -0.14% |
| Aurora, IL | \$278 | \$256 | \$262 | 8.85% | 6.18% |
| Des Moines, IA | \$277 | \$277 | \$277 | 0.14% | -0.06% |
| Peoria, IL | \$260 | \$248 | \$252 | 5.00% | 3.27% |
| Springfield, IL | \$236 | \$232 | \$237 | 1.76% | -0.42% |
| Rockford, IL | \$236 | \$220 | \$226 | 7.31% | 4.43% |

Auto Liability only Driver 1 - Rate Yr. 2000 - Veh. Yr. 2000

| Utica, NY | \$1,127 |
|------------------|---------|
| Sanford, FL | \$1,080 |
| Warren, OH | \$1,043 |
| Odessa, TX | \$917 |
| Reading, PA | \$733 |
| E. St. Louis, IL | \$720 |
| St. Joseph, MO | \$686 |
| Waukegan, IL | \$665 |
| Belleville, IL | \$628 |
| Decatur, IL | \$552 |
| Bloomington, IL | \$537 |
| Champaign, IL | \$509 |
| Danville, IL | \$505 |
| Dubuque, IA | \$495 |
| Lacrosse, WI | \$451 |

Auto Liability only Dr.1- Rate Yr. 00 - Veh. Yr. 00



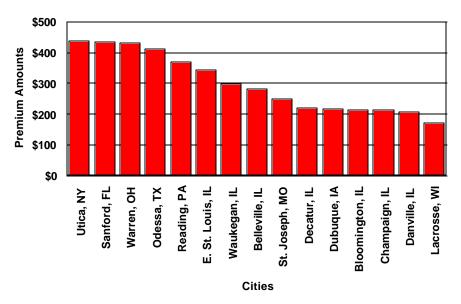
Auto Liability only Driver 1 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | Veh./Y | r. | | Percent (| Change |
|------------------|--------------|--------------|--------------|-----------|--------|
| City | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| | | | | | |
| Utica, NY | \$1,127 | \$1,173 | \$1,044 | -3.88% | 8.02% |
| Sanford, FL | \$1,080 | \$1,065 | \$993 | 1.41% | 8.82% |
| Warren, OH | \$1,043 | \$1,103 | \$1,112 | -5.40% | -6.17% |
| Odessa, TX | \$917 | \$925 | \$1,005 | -0.83% | -8.72% |
| Reading, PA | \$733 | \$707 | \$656 | 3.73% | 11.76% |
| E. St. Louis, IL | \$720 | \$742 | \$772 | -2.94% | -6.72% |
| St. Joseph, MO | \$686 | \$693 | \$681 | -0.97% | 0.73% |
| Waukegan, IL | \$665 | \$681 | \$730 | -2.27% | -8.79% |
| Belleville, IL | \$628 | \$596 | \$615 | 5.51% | 2.18% |
| Decatur, IL | \$552 | \$510 | \$514 | 8.37% | 7.37% |
| Bloomington, IL | \$537 | \$521 | \$531 | 3.05% | 1.23% |
| Champaign, IL | \$509 | \$474 | \$513 | 7.36% | -0.70% |
| Danville, IL | \$505 | \$530 | \$543 | -4.82% | -6.96% |
| Dubuque, IA | \$495 | \$465 | \$462 | 6.40% | 7.09% |
| | \$451 | \$409 | \$132 | 10.21% | 4.30% |

Auto Liability only Driver 2 - Rate Yr. 2000 - Veh. Yr. 2000

| Utica, NY | \$438 |
|------------------|-------|
| Sanford, FL | \$435 |
| Warren, OH | \$430 |
| Odessa, TX | \$410 |
| Reading, PA | \$369 |
| E. St. Louis, IL | \$343 |
| Waukegan, IL | \$297 |
| Belleville, IL | \$281 |
| St. Joseph, MO | \$248 |
| Decatur, IL | \$219 |
| Dubuque, IA | \$217 |
| Bloomington, IL | \$214 |
| Champaign, IL | \$213 |
| Danville, IL | \$207 |
| Lacrosse, WI | \$170 |

Auto Liability only Dr.2- Rate Yr. 00 - Veh. Yr. 00



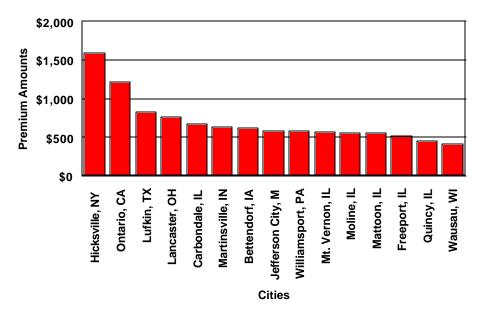
Auto Liability only Driver 2 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | Veh./ | Yr. | | Percent | Change |
|------------------|--------------|--------------|--------------|---------|--------|
| City | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| Utica, NY | \$438 | \$461 | \$408 | -4.97% | 7.19% |
| Sanford, FL | \$435 | \$424 | \$397 | 2.69% | 9.56% |
| Warren, OH | \$430 | \$433 | \$430 | -0.57% | -0.08% |
| Odessa, TX | \$410 | \$414 | \$449 | -0.91% | -8.72% |
| Reading, PA | \$369 | \$355 | \$336 | 4.08% | 10.03% |
| E. St. Louis, IL | \$343 | \$354 | \$358 | -3.26% | -4.31% |
| Waukegan, IL | \$297 | \$298 | \$315 | -0.27% | -5.67% |
| Belleville, IL | \$281 | \$266 | \$272 | 5.54% | 3.45% |
| St. Joseph, MO | \$248 | \$254 | \$256 | -2.62% | -3.40% |
| Decatur, IL | \$219 | \$203 | \$206 | 7.75% | 6.40% |
| Dubuque, IA | \$217 | \$224 | \$223 | -2.71% | -2.29% |
| Bloomington, IL | \$214 | \$206 | \$211 | 3.60% | 1.45% |
| Champaign, IL | \$213 | \$199 | \$211 | 6.86% | 0.73% |
| Danville, IL | \$207 | \$214 | \$219 | -2.99% | -5.22% |
| Lacrosse, WI | \$170 | \$158 | \$172 | 7.95% | -1.06% |

Auto Liability only Driver 1 - Rate Yr. 2000 - Veh. Yr. 2000

| Highwille MV | \$1.595 |
|--------------------|---------|
| Hicksville, NY | . , |
| Ontario, CA | \$1,221 |
| Lufkin, TX | \$832 |
| Lancaster, OH | \$767 |
| Carbondale, IL | \$676 |
| Martinsville, IN | \$630 |
| Bettendorf, IA | \$622 |
| Jefferson City, MO | \$584 |
| Williamsport, PA | \$581 |
| Mt. Vernon, IL | \$566 |
| Moline, IL | \$559 |
| Mattoon, IL | \$553 |
| Freeport, IL | \$522 |
| Quincy, IL | \$449 |
| Wausau, WI | \$420 |

Auto Liability only Dr.1- Rate Yr. 00 - Veh. Yr. 00



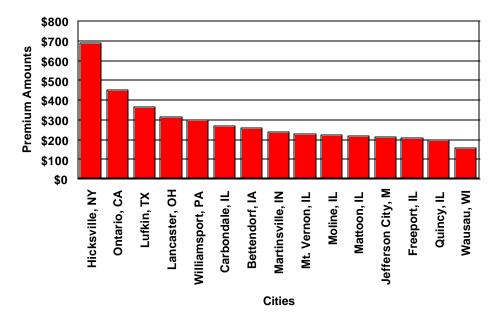
Auto Liability only Driver 1 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | Veh./Y | r. | | Percent | Change |
|--------------------|--------------|---------|--------------|---------|---------|
| City | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| | | | | | |
| Hicksville, NY | \$1,595 | \$1,556 | \$1,648 | 2.49% | -3.23% |
| Ontario, CA | \$1,221 | \$1,276 | \$1,524 | -4.34% | -19.93% |
| Lufkin, TX | \$832 | \$853 | \$896 | -2.49% | -7.13% |
| Lancaster, OH | \$767 | \$746 | \$746 | 2.93% | 2.93% |
| Carbondale, IL | \$676 | \$632 | \$641 | 6.95% | 5.51% |
| Martinsville, IN | \$630 | \$608 | \$610 | 3.50% | 3.16% |
| Bettendorf, IA | \$622 | \$631 | \$625 | -1.52% | -0.58% |
| Jefferson City, MO | \$584 | \$582 | \$556 | 0.43% | 5.07% |
| Williamsport, PA | \$581 | \$559 | \$543 | 4.03% | 7.01% |
| Mt. Vernon, IL | \$566 | \$528 | \$534 | 7.29% | 6.17% |
| Moline, IL | \$559 | \$523 | \$526 | 7.01% | 6.23% |
| Mattoon, IL | \$553 | \$514 | \$522 | 7.74% | 5.95% |
| Freeport, IL | \$522 | \$482 | \$485 | 8.34% | 7.51% |
| Quincy, IL | \$449 | \$441 | \$455 | 1.76% | -1.25% |
| Wausau, WI | \$420 | \$412 | \$443 | 2.06% | -5.13% |

Auto Liability only Driver 2 - Rate Yr. 2000 - Veh. Yr. 2000

| Hicksville, NY | \$688 |
|--------------------|-------|
| Ontario, CA | \$452 |
| Lufkin, TX | \$368 |
| Lancaster, OH | \$315 |
| Williamsport, PA | \$299 |
| Carbondale, IL | \$267 |
| Bettendorf, IA | \$256 |
| Martinsville, IN | \$236 |
| Mt. Vernon, IL | \$226 |
| Moline, IL | \$223 |
| Mattoon, IL | \$217 |
| Jefferson City, MO | \$212 |
| Freeport, IL | \$208 |
| Quincy, IL | \$199 |
| Wausau, WI | \$157 |
| | |

Auto Liability only Dr.2- Rate Yr. 00 - Veh. Yr. 00



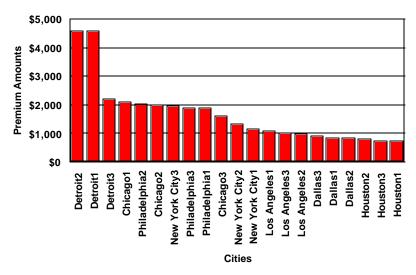
Auto Liability only Driver 2 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | Veh./Y | r. | | Percent | Change |
|-------------------|--------------|--------------|--------------|---------|---------|
| City | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| Hicksville, NY | \$688 | \$675 | \$699 | 1.92% | -1.63% |
| Ontario, CA | \$452 | \$466 | \$543 | -2.88% | -16.78% |
| Lufkin, TX | \$368 | \$377 | \$401 | -2.61% | -8.30% |
| Lancaster, OH | \$315 | \$296 | \$292 | 6.51% | 8.10% |
| Williamsport, PA | \$299 | \$288 | \$285 | 3.68% | 4.86% |
| Carbondale, IL | \$267 | \$250 | \$253 | 6.94% | 5.47% |
| Bettendorf, IA | \$256 | \$268 | \$266 | -4.35% | -3.47% |
| Martinsville, IN | \$236 | \$233 | \$235 | 1.58% | 0.67% |
| Mt. Vernon, IL | \$226 | \$212 | \$215 | 7.06% | 5.46% |
| Moline, IL | \$223 | \$208 | \$210 | 7.13% | 6.25% |
| Mattoon, IL | \$217 | \$202 | \$207 | 7.05% | 4.76% |
| efferson City, MO | \$212 | \$215 | \$211 | -1.33% | 0.58% |
| Freeport, IL | \$208 | \$194 | \$198 | 7.19% | 5.29% |
| Quincy, IL | \$199 | \$192 | \$197 | 3.86% | 0.86% |
| Wausau, WI | \$157 | \$155 | \$164 | 1.38% | -4.53% |

Auto Physical Damage only Driver 1 - Rate Yr. 2000 - Veh. Yr. 2000

| Detroit2 | 48221 | MI | \$4,572 |
|----------------|-------|----|---------|
| Detroit1 | 48205 | MI | \$4,572 |
| Detroit3 | 48225 | MI | \$2,218 |
| Chicago1 | 60608 | IL | \$2,094 |
| Philadelphia2 | 19130 | PA | \$2,015 |
| Chicago2 | 60620 | IL | \$2,002 |
| New York City3 | 11212 | NY | \$1,955 |
| Philadelphia3 | 19150 | PA | \$1,904 |
| Philadelphia1 | 19119 | PA | \$1,894 |
| Chicago3 | 60625 | IL | \$1,627 |
| New York City2 | 10032 | NY | \$1,348 |
| New York City1 | 10009 | NY | \$1,161 |
| Los Angeles1 | 90001 | CA | \$1,101 |
| Los Angeles3 | 90023 | CA | \$1,003 |
| Los Angeles2 | 90002 | CA | \$983 |
| Dallas3 | 75243 | TX | \$930 |
| Dallas1 | 75223 | TX | \$847 |
| Dallas2 | 75241 | TX | \$828 |
| Houston2 | 77055 | TX | \$801 |
| Houston3 | 77091 | TX | \$753 |
| Houston1 | 77048 | TX | \$729 |

Auto Physical Damage only Dr.1 - Rate Yr. 00 - Veh. Yr. 00



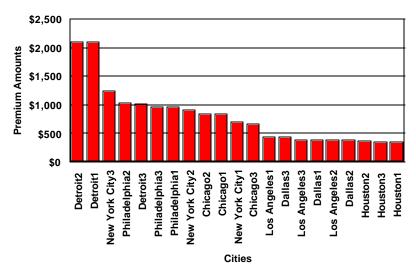
Auto Physical Damage only Driver 1 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | | | Veh./Yr | | | Percent C | Change |
|----------------|-------|----|---------|---------|---------|-----------|---------|
| City | | | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| Detroit2 | 48221 | MI | \$4,572 | \$4,301 | \$4,131 | 6.31% | 10.69% |
| Detroit1 | 48205 | MI | \$4,572 | \$4,296 | \$3,926 | 6.43% | 16.45% |
| Detroit3 | 48225 | MI | \$2,218 | \$2,074 | \$1,971 | 6.97% | 12.52% |
| Chicago1 | 60608 | IL | \$2,094 | \$2,078 | \$1,982 | 0.76% | 5.67% |
| Philadelphia2 | 19130 | PA | \$2,015 | \$1,908 | \$2,174 | 5.60% | -7.30% |
| Chicago2 | 60620 | IL | \$2,002 | \$1,989 | \$1,946 | 0.66% | 2.90% |
| New York City3 | 11212 | NY | \$1,955 | \$2,104 | \$2,429 | -7.05% | -19.49% |
| Philadelphia3 | 19150 | PA | \$1,904 | \$1,812 | \$1,970 | 5.09% | -3.34% |
| Philadelphia1 | 19119 | PA | \$1,894 | \$1,808 | \$1,913 | 4.73% | -0.97% |
| Chicago3 | 60625 | IL | \$1,627 | \$1,904 | \$1,838 | -14.56% | -11.47% |
| New York City2 | 10032 | NY | \$1,348 | \$1,431 | \$1,647 | -5.82% | -18.13% |
| New York City1 | 10009 | NY | \$1,161 | \$1,292 | \$1,557 | -10.11% | -25.41% |
| Los Angeles1 | 90001 | CA | \$1,101 | \$1,169 | \$1,245 | -5.89% | -11.60% |
| Los Angeles3 | 90023 | CA | \$1,003 | \$1,008 | \$1,136 | -0.51% | -11.71% |
| Los Angeles2 | 90002 | CA | \$983 | \$942 | \$1,071 | 4.26% | -8.28% |
| Dallas3 | 75243 | TX | \$930 | \$835 | \$615 | 11.39% | 51.31% |
| Dallas1 | 75223 | TX | \$847 | \$792 | \$603 | 6.93% | 40.57% |
| Dallas2 | 75241 | TX | \$828 | \$751 | \$579 | 10.25% | 42.89% |
| Houston2 | 77055 | TX | \$801 | \$717 | \$538 | 11.80% | 48.85% |
| Houston3 | 77091 | TX | \$753 | \$676 | \$515 | 11.42% | 46.16% |
| Houston1 | 77048 | TX | \$729 | \$653 | \$502 | 11.62% | 45.11% |

Auto Pyhsical Damage only Driver 2 - Rate Yr. 2000 - Veh. Yr. 2000

| Detroit2 | 48221 | MI | \$2,104 |
|----------------|-------|---------------|---------|
| Detroit1 | 48205 | MI | \$2,103 |
| New York City3 | 11212 | NY | \$1,237 |
| Philadelphia2 | 19130 | PA | \$1,040 |
| Detroit3 | 48225 | MI | \$1,010 |
| Philadelphia3 | 19150 | PA | \$961 |
| Philadelphia1 | 19119 | PA | \$958 |
| New York City2 | 10032 | NY | \$909 |
| Chicago2 | 60620 | IL | \$848 |
| Chicago1 | 60608 | IL | \$842 |
| New York City1 | 10009 | NY | \$707 |
| Chicago3 | 60625 | \mathbf{IL} | \$664 |
| Los Angeles1 | 90001 | CA | \$445 |
| Dallas3 | 75243 | TX | \$431 |
| Los Angeles3 | 90023 | CA | \$395 |
| Dallas1 | 75223 | TX | \$394 |
| Los Angeles2 | 90002 | CA | \$391 |
| Dallas2 | 75241 | TX | \$385 |
| Houston2 | 77055 | TX | \$376 |
| Houston3 | 77091 | TX | \$356 |
| Houston1 | 77048 | TX | \$347 |

Auto Physical Damge only Dr.2 - Rate Yr. 00 - Veh. Yr. 00



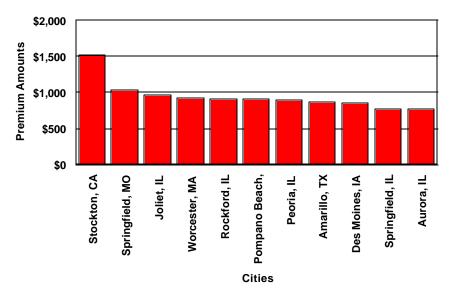
Auto Physical Damage only Driver 2 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | | | Veh./Yı | r . | | Percent (| Change |
|----------------|-------|---------------|---------|------------|---------|-----------|---------|
| City | | | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| | | | | | | | |
| Detroit2 | 48221 | MI | \$2,104 | \$1,955 | \$1,926 | 7.59% | 9.23% |
| Detroit1 | 48205 | MI | \$2,103 | \$1,948 | \$1,837 | 7.95% | 14.53% |
| New York City3 | 11212 | NY | \$1,237 | \$1,361 | \$1,460 | -9.10% | -15.23% |
| Philadelphia2 | 19130 | PA | \$1,040 | \$981 | \$1,143 | 5.94% | -9.05% |
| Detroit3 | 48225 | MI | \$1,010 | \$928 | \$908 | 8.88% | 11.29% |
| Philadelphia3 | 19150 | PA | \$961 | \$911 | \$1,029 | 5.59% | -6.54% |
| Philadelphia1 | 19119 | PA | \$958 | \$914 | \$996 | 4.86% | -3.81% |
| New York City2 | 10032 | NY | \$909 | \$972 | \$995 | -6.41% | -8.65% |
| Chicago2 | 60620 | \mathbf{IL} | \$848 | \$842 | \$804 | 0.79% | 5.52% |
| Chicago1 | 60608 | \mathbf{IL} | \$842 | \$834 | \$793 | 0.93% | 6.16% |
| New York City1 | 10009 | NY | \$707 | \$798 | \$911 | -11.41% | -22.38% |
| Chicago3 | 60625 | IL | \$664 | \$763 | \$730 | -12.98% | -9.00% |
| Los Angeles 1 | 90001 | CA | \$445 | \$467 | \$483 | -4.81% | -7.81% |
| Dallas3 | 75243 | TX | \$431 | \$381 | \$285 | 13.13% | 51.51% |
| Los Angeles3 | 90023 | CA | \$395 | \$383 | \$413 | 3.15% | -4.43% |
| Dallas1 | 75223 | TX | \$394 | \$362 | \$279 | 8.79% | 40.93% |
| Los Angeles2 | 90002 | CA | \$391 | \$374 | \$403 | 4.56% | -2.83% |
| Dallas2 | 75241 | TX | \$385 | \$345 | \$270 | 11.81% | 43.00% |
| Houston2 | 77055 | TX | \$376 | \$331 | \$261 | 13.58% | 43.91% |
| | 77091 | TX | \$356 | \$315 | \$253 | 13.14% | 40.71% |
| Houston3 | 77091 | 1/1 | Ψυυυ | | | | |

Auto Physical Damage only Driver 1 - Rate Yr. 2000 - Veh. Yr. 2000

| Stockton, CA | \$1,511 |
|-------------------|---------|
| Springfield, MO | \$1,031 |
| Joliet, IL | \$958 |
| Worcester, MA | \$918 |
| Rockford, IL | \$912 |
| Pompano Beach, FL | \$911 |
| Peoria, IL | \$890 |
| Amarillo, TX | \$874 |
| Des Moines, IA | \$852 |
| Springfield, IL | \$776 |
| Aurora, IL | \$769 |

Auto Physical Damage only Dr.1- Rate Yr. 00 - Veh. Yr. 00



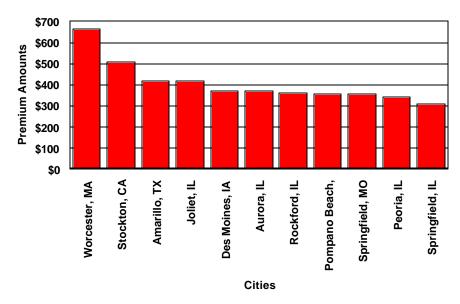
Auto Physical Damage only Driver 1 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | Veh./Y | r. | | Percent (| Change |
|-------------------|--------------|--------------|--------------|-----------|---------|
| City | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| | | | | | |
| Stockton, CA | \$1,511 | \$1.704 | \$1.745 | -11.35% | -13.45% |
| Springfield, MO | \$1,031 | , | | -0.25% | |
| Joliet, IL | \$958 | \$886 | \$847 | 8.06% | 13.09% |
| Worcester, MA | \$918 | \$867 | \$670 | 5.93% | 37.01% |
| Rockford, IL | \$912 | \$855 | \$821 | 6.67% | 11.01% |
| Pompano Beach, FL | \$911 | \$924 | \$999 | -1.38% | -8.74% |
| Peoria, IL | \$890 | \$846 | \$797 | 5.22% | 11.64% |
| Amarillo, TX | \$874 | \$776 | \$597 | 12.63% | 46.35% |
| Des Moines, IA | \$852 | \$816 | \$772 | 4.33% | 10.26% |
| Springfield, IL | \$776 | \$778 | \$728 | -0.27% | 6.60% |
| Aurora, IL | \$769 | \$740 | \$709 | 3.87% | 8.38% |

Auto Physical Damage only Driver 2 - Rate Yr. 2000 - Veh. Yr. 2000

| Worcester, MA | \$666 |
|-------------------|-------|
| Stockton, CA | \$508 |
| Amarillo, TX | \$418 |
| Joliet, IL | \$416 |
| Des Moines, IA | \$372 |
| Aurora, IL | \$370 |
| Rockford, IL | \$363 |
| Pompano Beach, FL | \$358 |
| Springfield, MO | \$355 |
| Peoria, IL | \$341 |
| Springfield, IL | \$307 |

Auto Physical Damage only Dr.2- Rate Yr. 00 - Veh. Yr. 00



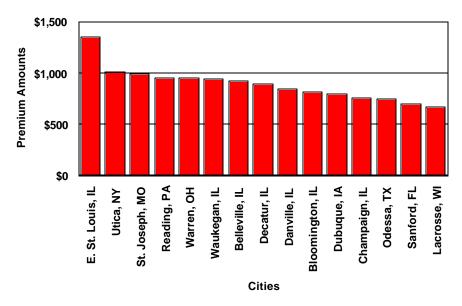
Auto Physical Damage only Driver 2 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | Veh./ | Yr. | | Percent C | Change |
|-------------------|--------------|--------------|-------|-----------|--------|
| City | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| Worcester, MA | \$666 | \$651 | \$443 | 2.39% | 50.54% |
| Stockton, CA | \$508 | \$559 | \$559 | -9.09% | -9.01% |
| Amarillo, TX | \$418 | \$364 | \$291 | 14.83% | 43.54% |
| Joliet, IL | \$416 | \$396 | \$376 | 5.03% | 10.79% |
| Des Moines, IA | \$372 | \$369 | \$351 | 0.73% | |
| Aurora, IL | \$370 | \$354 | \$335 | 4.57% | 10.34% |
| Rockford, IL | \$363 | \$341 | \$327 | 6.33% | 10.93% |
| Pompano Beach, FL | \$358 | \$365 | \$390 | -1.79% | -8.03% |
| Springfield, MO | \$355 | \$359 | \$386 | -1.26% | -8.00% |
| Peoria, IL | \$341 | \$325 | \$306 | 4.95% | 11.27% |
| Springfield, IL | \$307 | \$310 | \$290 | -0.97% | 5.97% |

Auto Physical Damage only Driver 1 - Rate Yr. 2000 - Veh. Yr. 2000

| E. St. Louis, IL | \$1,347 |
|------------------|---------|
| Utica, NY | \$1,010 |
| St. Joseph, MO | \$986 |
| Reading, PA | \$956 |
| Warren, OH | \$950 |
| Waukegan, IL | \$941 |
| Belleville, IL | \$923 |
| Decatur, IL | \$889 |
| Danville, IL | \$841 |
| Bloomington, IL | \$817 |
| Dubuque, IA | \$799 |
| Champaign, IL | \$759 |
| Odessa, TX | \$748 |
| Sanford, FL | \$701 |
| Lacrosse, WI | \$670 |

Auto Physical Damage only Dr.1- Rate Yr. 00 - Veh. Yr. 00



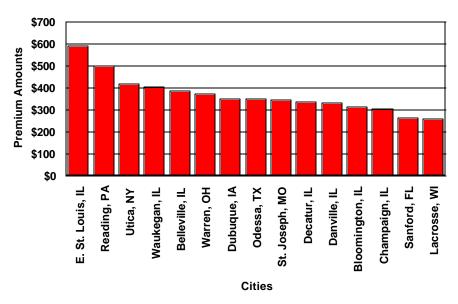
Auto Physical Damage only Driver 1 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | Veh./Y | r. | | Percent | Change |
|------------------|--------------|--------------|--------------|---------|---------|
| City | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| E. St. Louis, IL | \$1,347 | \$1,335 | \$1,316 | 0.93% | 2.32% |
| Utica, NY | \$1,010 | \$1,065 | \$1,193 | -5.14% | -15.33% |
| St. Joseph, MO | \$986 | \$992 | \$980 | -0.55% | 0.63% |
| Reading, PA | \$956 | \$926 | \$950 | 3.23% | 0.60% |
| Warren, OH | \$950 | \$1,024 | \$973 | -7.27% | -2.43% |
| Waukegan, IL | \$941 | \$909 | \$902 | 3.48% | 4.33% |
| Belleville, IL | \$923 | \$826 | \$771 | 11.73% | 19.75% |
| Decatur, IL | \$889 | \$766 | \$728 | 16.08% | 22.12% |
| Danville, IL | \$841 | \$776 | \$730 | 8.35% | 15.22% |
| Bloomington, IL | \$817 | \$730 | \$680 | 11.95% | 20.07% |
| Dubuque, IA | \$799 | \$747 | \$709 | 6.91% | 12.70% |
| Champaign, IL | \$759 | \$723 | \$718 | 4.99% | 5.76% |
| Odessa, TX | \$748 | \$661 | \$520 | 13.23% | 43.81% |
| anford, FL | \$701 | \$711 | \$733 | -1.42% | -4.26% |
| Lacrosse, WI | \$670 | \$630 | \$661 | 6.35% | 1.37% |

Auto Physical Damage only Driver 2 - Rate Yr. 2000 - Veh. Yr. 2000

| E. St. Louis, IL | \$589 |
|------------------|-------|
| Reading, PÁ | \$498 |
| Utica, NY | \$416 |
| Waukegan, IL | \$402 |
| Belleville, IL | \$385 |
| Warren, ÓH | \$370 |
| Dubuque, IA | \$348 |
| Odessa, TX | \$348 |
| St. Joseph, MO | \$345 |
| Decatur, IL | \$334 |
| Dan ville, IL | \$330 |
| Bloomington, IL | \$313 |
| Champaign, IL | \$305 |
| Sanford, FL | \$264 |
| Lacrosse, WI | \$258 |

Auto Physical Damage only Dr.2- Rate Yr. 00 - Veh. Yr. 00



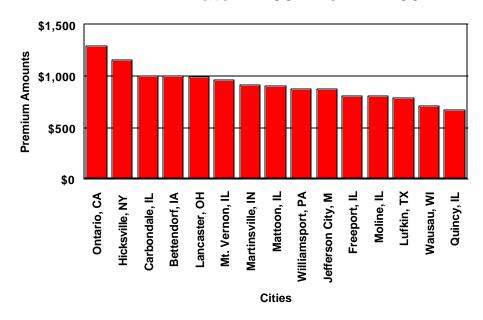
Auto Physical Damage only Driver 2 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | Veh./ | Yr. | | Percent | Change |
|------------------|-------|--------------|--------------|---------|---------|
| City | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| E. St. Louis, IL | \$589 | \$608 | \$582 | -3.22% | 1.15% |
| Reading, PA | \$498 | \$482 | \$502 | 3.13% | -0.83% |
| Utica, NY | \$416 | \$446 | \$473 | -6.67% | -11.89% |
| Waukegan, IL | \$402 | \$387 | \$373 | 3.71% | 7.65% |
| Belleville, IL | \$385 | \$359 | \$336 | 7.44% | 14.74% |
| Warren, OH | \$370 | \$372 | \$334 | -0.44% | 10.88% |
| Dubuque, IA | \$348 | \$342 | \$326 | 1.99% | 6.85% |
| Odessa, TX | \$348 | \$303 | \$252 | 14.88% | 38.01% |
| St. Joseph, MO | \$345 | \$349 | \$353 | -1.30% | -2.49% |
| Decatur, IL | \$334 | \$292 | \$278 | 14.54% | 20.17% |
| Danville, IL | \$330 | \$307 | \$288 | 7.63% | 14.65% |
| Bloomington, IL | \$313 | \$282 | \$263 | 11.05% | 19.10% |
| Champaign, IL | \$305 | \$293 | \$287 | 4.03% | 6.19% |
| Sanford, FL | \$264 | \$266 | \$271 | -0.71% | -2.75% |
| Lacrosse, WI | \$258 | \$244 | \$256 | 5.77% | 0.70% |

Auto Physical Damage only Driver 1 - Rate Yr. 2000 - Veh. Yr. 2000

| Ontario, CA | \$1,293 |
|--------------------|---------|
| Hicksville, NY | \$1,153 |
| Carbondale, IL | \$1,001 |
| Bettendorf, IA | \$999 |
| Lancaster, OH | \$987 |
| Mt. Vernon, IL | \$962 |
| Martinsville, IN | \$911 |
| Mattoon, IL | \$906 |
| Williamsport, PA | \$874 |
| Jefferson City, MO | \$869 |
| Freeport, IL | \$808 |
| Moline, IL | \$802 |
| Lufkin, TX | \$782 |
| Wausau, WI | \$705 |
| Quincy, IL | \$667 |

Auto Physical Damage only Dr.1- Rate Yr. 00 - Veh. Yr. 00



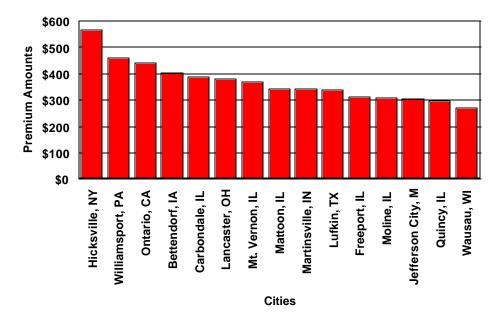
Auto Physical Damage only Driver 1 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | Veh./Y | r. | | Percent C | Change |
|--------------------|--------------|--------------|--------------|--------------|---------|
| City | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| Ontario, CA | \$1,293 | \$1,424 | \$1,500 | -9.20% | -13.80% |
| Hicksville, NY | | | , | -3.31% | -14.56% |
| Carbondale, IL | \$1,001 | \$924 | | 8.38% | 16.20% |
| Bettendorf, IA | \$999 | \$920 | \$870 | 8.53% | 14.78% |
| Lancaster, OH | \$987 | \$1,022 | \$973 | -3.46% | 1.37% |
| Mt. Vernon, IL | \$962 | \$906 | \$837 | 6.24% | 14.90% |
| Martinsville, IN | \$911 | \$808 | \$823 | 12.74% | 10.70% |
| Mattoon, IL | \$906 | \$883 | \$821 | 2.71% | 10.45% |
| Williamsport, PA | \$874 | \$820 | \$829 | 6.61% | 5.43% |
| Jefferson City, MO | \$869 | \$877 | \$888 | -0.94% | -2.21% |
| Freeport, IL | \$808 | \$737 | \$681 | 9.66% | 18.66% |
| Moline, IL | \$802 | \$744 | \$700 | 7.81% | 14.49% |
| Lufkin, TX | \$782 | \$705 | \$558 | 10.99% | 40.16% |
| Wausau, WI | \$705 | \$665 | \$686 | 6.01% | 2.88% |
| Quincy, IL | \$667 | \$627 | \$581 | 6.47% | 14.96% |

Auto Physical Damage only Driver 2 - Rate Yr. 2000 - Veh. Yr. 2000

| Hicksville, NY | \$566 |
|--------------------|-------|
| Williamsport, PA | \$462 |
| Ontario, ĈA | \$441 |
| Bettendorf, IA | \$402 |
| Carbondale, IL | \$390 |
| Lancaster, OH | \$382 |
| Mt. Vernon, IL | \$371 |
| Mattoon, IL | \$343 |
| Martinsville, IN | \$340 |
| Lufkin, TX | \$339 |
| Freeport, IL | \$314 |
| Moline, IL | \$307 |
| Jefferson City, MO | \$304 |
| Quincy, IL | \$296 |
| Wausau, WI | \$271 |
| | |

Auto Physical Damage only Dr.2- Rate Yr. 00 - Veh. Yr. 00



Auto Physical Damage only Driver 2 - Rate Yr. 1998-2000 - Veh. Yr. 1998-2000

| | Veh./` | Yr. | | Percent | Change |
|-------------------|--------------|--------------|--------------|--------------|---------|
| City | 2000 | 1999 | 1998 | 99/00 | 98/00 |
| Hicksville, NY | \$566 | \$594 | \$640 | -4.72% | -11.58% |
| Williamsport, PA | \$462 | \$433 | \$443 | 6.63% | 4.35% |
| Ontario, ČA | \$441 | \$472 | \$485 | -6.50% | -9.03% |
| Bettendorf, IA | \$402 | \$385 | \$364 | 4.45% | 10.46% |
| Carbondale, IL | \$390 | \$361 | \$337 | 8.01% | 15.66% |
| Lancaster, OH | \$382 | \$371 | \$349 | 2.98% | 9.44% |
| Mt. Vernon, IL | \$371 | \$353 | \$328 | 5.10% | 13.14% |
| Mattoon, IL | \$343 | \$335 | \$312 | 2.53% | 9.94% |
| Martinsville, IN | \$340 | \$306 | \$314 | 11.34% | 8.32% |
| Lufkin, TX | \$339 | \$302 | \$252 | 12.35% | 34.52% |
| Freeport, IL | \$314 | \$288 | \$267 | 8.96% | 17.24% |
| Moline, IL | \$307 | \$287 | \$270 | 6.78% | 13.42% |
| efferson City, MO | \$304 | \$309 | \$320 | -1.80% | -5.04% |
| Quincy, IL | \$296 | \$277 | \$258 | 6.77% | 14.44% |
| Vausau, WI | \$271 | \$257 | \$266 | 5.47% | 2.02% |

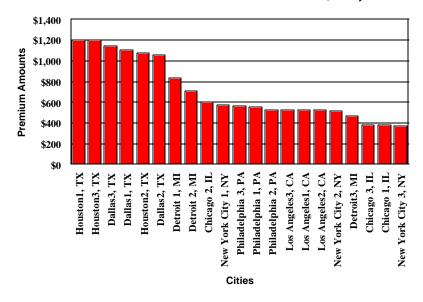
Homeowners Results

Cities of 1,000,000 or greater population

Homeowners - Frame Construction Valued at \$75,000 - Year 2000

| ** | A1 100 |
|---------------------|---------|
| Houston1, TX | \$1,199 |
| Houston3, TX | \$1,197 |
| Dallas3, TX | \$1,142 |
| Dallas1, TX | \$1,101 |
| Houston2, TX | \$1,075 |
| Dallas2, TX | \$1,060 |
| Detroit 1, MI | \$831 |
| Detroit 2, MI | \$705 |
| Chicago 2, IL | \$603 |
| New York City 1, NY | \$570 |
| Philadelphia 3, PA | \$560 |
| Philadelphia 1, PA | \$552 |
| Philadelphia 2, PA | \$525 |
| Los Angeles3, CA | \$524 |
| Los Angeles1, CA | \$524 |
| Los Angeles2, CA | \$523 |
| New York City 2, NY | \$515 |
| Detroit3, MI | \$464 |
| Chicago 3, IL | \$382 |
| Chicago 1, IL | \$380 |
| New York City 3, NY | \$369 |

Frame Home Valued at \$75,000



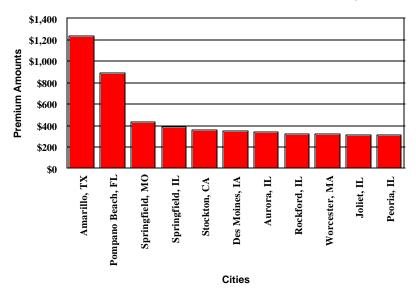
Homeowners - Frame Construction Valued at \$75,000

| | | Home | Yr. | Per | cent Ch | ange |
|---------------------|-------|---------|---------|---------|---------|-------|
| City | 1998 | 1999 | 98/99 | 2000 | 99/0 | 0 |
| Houston1, TX | N/A | \$1,203 | N/A | \$1,199 | -0.30% | |
| Houston3, TX | | N/A | \$1,195 | N/A | \$1,197 | 0.18% |
| Dallas3, TX | N/A | \$1,145 | N/A | \$1,142 | -0.25% | |
| Dallas1, TX | N/A | \$1,103 | N/A | \$1,101 | -0.21% | |
| Houston2, TX | N/A | \$1,075 | N/A | \$1,075 | -0.04% | |
| Dallas2, TX | N/A | \$1,075 | N/A | \$1,060 | -1.34% | |
| Detroit 1, MI | \$691 | \$750 | 8.61% | \$831 | 10.71% | |
| Detroit 2, MI | \$619 | \$698 | 12.73% | \$705 | 0.96% | |
| Chicago 2, IL | \$530 | \$531 | 0.25% | \$603 | 13.57% | |
| New York City 1, NY | \$506 | \$506 | 0.01% | \$570 | 12.66% | |
| Philadelphia 3, PA | \$539 | \$566 | 4.97% | \$560 | -0.98% | |
| Philadelphia 1, PA | \$530 | \$559 | 5.61% | \$552 | -1.20% | |
| Philadelphia 2, PA | \$512 | \$520 | 1.61% | \$525 | 0.87% | |
| Los Angeles3, CA | \$513 | \$503 | -1.89% | \$524 | 4.19% | |
| Los Angeles1, CA | \$508 | \$497 | -2.17% | \$524 | 5.43% | |
| Los Angeles2, CA | \$506 | \$495 | -2.19% | \$523 | 5.75% | |
| New York City 2, NY | \$511 | \$501 | -2.07% | \$515 | 2.78% | |
| Detroit3, MI | \$393 | \$405 | 3.08% | \$464 | 14.57% | |
| Chicago 3, IL | \$292 | \$335 | 14.71% | \$382 | 13.79% | |
| Chicago 1, IL | \$291 | \$334 | 14.74% | \$380 | 13.80% | |
| New York City 3, NY | \$373 | \$369 | -1.09% | \$369 | -0.04% | |

Homeowners - Frame Construction Valued at \$75,000 - Year 2000

| Amarillo, TX | \$1,236 |
|-------------------|---------|
| Pompano Beach, FL | \$888 |
| Springfield, MO | \$431 |
| Springfield, IL | \$388 |
| Stockton, CA | \$357 |
| Des Moines, IA | \$350 |
| Aurora, IL | \$343 |
| Rockford, IL | \$324 |
| Worcester, MA | \$320 |
| Joliet, IL | \$316 |
| Peoria, IL | \$313 |

Frame Home Valued at \$75,000



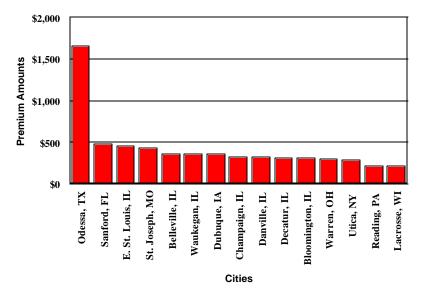
Homeowners - Frame Construction Valued at \$75,000

| | | Home/Y | Yr. | Perce | ent Change |
|-------------------|-------|---------|--------|---------|------------|
| City | 1998 | 1999 | 98/99 | 2000 | 99/00 |
| Amarillo, TX | N/A | \$1,206 | N/A | \$1,236 | 2.51% |
| Pompano Beach, FL | \$921 | \$920 | -0.16% | \$888 | -3.46% |
| Springfield, MO | \$384 | \$389 | 1.36% | \$431 | 10.75% |
| Springfield, IL | \$311 | \$341 | 9.69% | \$388 | 13.70% |
| Stockton, CA | \$385 | \$349 | -9.21% | \$357 | 2.13% |
| Des Moines, IA | \$311 | \$331 | 6.18% | \$350 | 5.95% |
| Aurora, IL | \$277 | \$303 | 9.16% | \$343 | 13.44% |
| Rockford, IL | \$288 | \$307 | 6.53% | \$324 | 5.56% |
| Worcester, MA | \$298 | \$303 | 1.96% | \$320 | 5.52% |
| Joliet, IL | \$256 | \$279 | 8.97% | \$316 | 13.12% |
| Peoria, IL | \$269 | \$276 | 2.59% | \$313 | 13.45% |
| | | | | | |
| | | | | | |
| | | | | | |

Homeowners - Frame Construction Valued at \$75,000 - Year 2000

| Odessa, TX | \$1,659 |
|------------------|---------|
| Sanford, FL | \$479 |
| E. St. Louis, IL | \$457 |
| St. Joseph, MO | \$435 |
| Belleville, IL | \$362 |
| Waukegan, IL | \$359 |
| Dubuque, IA | \$357 |
| Champaign, IL | \$324 |
| Danville, IL | \$322 |
| Decatur, IL | \$318 |
| Bloomington, IL | \$313 |
| Warren, OH | \$296 |
| Utica, NY | \$288 |
| Reading, PA | \$215 |
| Lacrosse, WI | \$214 |

Frame Home Valued at \$75,000



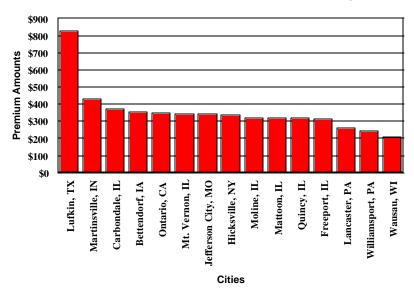
Homeowners - Frame Construction Valued at \$75,000

| | | Home/ | Yr. | Perce | ent Change |
|------------------|--------------|---------|--------|---------|------------|
| City | 1998 | 1999 | 98/99 | 2000 | 99/00 |
| Odessa, TX | N/A | \$1,659 | N/A S | \$1,659 | 0.00% |
| Sanford, FL | \$486 | \$485 | -0.25% | \$479 | -1.26% |
| E. St. Louis, IL | \$400 | \$433 | 8.27% | \$457 | 5.69% |
| St. Joseph, MO | \$352 | \$360 | 2.28% | \$435 | 21.00% |
| Belleville, IL | \$310 | \$334 | | \$362 | 8.48% |
| Waukegan, IL | \$291 | \$316 | 8.56% | \$359 | 13.88% |
| Dubuque, IA | \$314 | \$324 | 3.20% | \$357 | 10.09% |
| Champaign, IL | \$268 | \$283 | 5.63% | \$324 | 14.34% |
| Danville, IL | \$250 | \$282 | 12.94% | \$322 | 13.97% |
| Decatur, IL | \$312 | \$343 | 9.80% | \$318 | -7.13% |
| Bloomington, IL | \$269 | \$276 | 2.59% | \$313 | 13.09% |
| Warren, OH | \$275 | \$289 | 4.88% | \$296 | 2.62% |
| Utica, NY | \$250 | \$264 | 5.53% | | 8.99% |
| Reading, PA | \$200 | \$209 | 4.56% | \$215 | 3.20% |
| Lacrosse, WI | \$172 | \$187 | 8.65% | \$214 | 14.37% |
| , | • | | | • | |
| | | | | | |
| | | | | | |

Homeowners - Frame Construction Valued at \$75,000 - Year 2000

| Luflein TV | \$825 |
|---|-------------------------|
| Lufkin, TX | |
| Martinsville, IN | \$432 |
| Carbondale, IL | \$370 |
| Bettendorf, IA | \$356 |
| Ontario, CA | \$350 |
| Mt. Vernon, IL | \$344 |
| Jefferson City, MO | \$342 |
| Hicksville, NY | \$337 |
| Moline, IL | \$317 |
| 3.5 44 TT | \$317 |
| Mattoon, IL | \$31 / |
| Mattoon, IL Quincy, IL | \$317 \$317 |
| , | 7 |
| Quincy, IL | \$317 |
| Quincy, IL Freeport, IL | \$317 \$312 |
| Quincy, IL Freeport, IL Lancaster, PA | \$317 \$312 \$261 |

Frame Home Valued at \$75,000



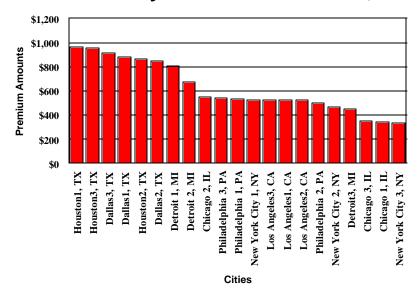
Homeowners - Frame Construction Valued at \$75,000

| | | Home/ | Yr. | Per | cent Change |
|--------------------|--------------|--------------|--------|-------|-------------|
| City | 1998 | 1999 | 98/99 | 2000 | 99/00 |
| Lufkin, TX | N/A | \$826 | N/A | \$825 | -0.19% |
| Martinsville, IN | \$333 | \$361 | 8.39% | \$432 | 19.53% |
| Carbondale, IL | \$324 | \$335 | 3.42% | \$370 | 10.47% |
| Bettendorf, IA | \$314 | \$324 | 3.21% | \$356 | 10.06% |
| Ontario, CA | \$357 | \$334 | -6.66% | \$350 | 4.89% |
| Mt. Vernon, IL | \$293 | \$308 | 5.12% | \$344 | 11.69% |
| Jefferson City, MO | \$295 | \$303 | 2.72% | \$342 | 12.80% |
| Hicksville, NY | \$312 | \$326 | 4.55% | \$337 | 3.32% |
| Moline, IL | \$269 | \$276 | 2.62% | \$317 | 14.90% |
| Mattoon, IL | \$256 | \$274 | 7.00% | \$317 | 15.59% |
| Quincy, IL | \$268 | \$275 | 2.62% | \$317 | 15.06% |
| Freeport, IL | \$253 | \$276 | 8.93% | \$312 | 13.20% |
| Lancaster, PA | \$234 | \$255 | 8.73% | \$261 | 2.53% |
| Williamsport, PA | \$236 | \$243 | 3.03% | \$242 | -0.29% |
| Wausau, WI | \$179 | \$195 | 8.91% | \$206 | 5.63% |

Homeowners - Masonry Construction Valued at \$75,000 - Year 2000

| Houston1, TX | \$960 |
|---------------------|-------|
| Houston3, TX | \$959 |
| Dallas3, TX | \$916 |
| Dallas1, TX | \$883 |
| Houston2, TX | \$862 |
| Dallas2, TX | \$850 |
| Detroit 1, MI | \$804 |
| Detroit 2, MI | \$671 |
| Chicago 2, IL | \$549 |
| Philadelphia 3, PA | \$542 |
| Philadelphia 1, PA | \$534 |
| New York City 1, NY | \$525 |
| Los Angeles3, CA | \$524 |
| Los Angeles1, CA | \$524 |
| Los Angeles2, CA | \$523 |
| Philadelphia 2, PA | \$503 |
| New York City 2, NY | \$471 |
| Detroit3, MI | \$449 |
| Chicago 3, IL | \$348 |
| Chicago 1, IL | \$347 |
| New York City 3, NY | \$339 |
| | |

Masonry Home Valued at \$75,000



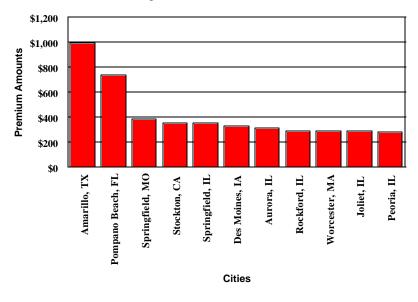
Homeowners - Masonry Construction Valued at \$75,000

| | | Home | Yr. | Pero | cent Change |
|---------------------|--------------|--------------|--------|--------------|-------------|
| City | 1998 | 1999 | 98/99 | 2000 | 99/00 |
| Houston1, TX | N/A | \$963 | N/A | \$960 | -0.35% |
| Houston3, TX | N/A | \$958 | N/A | \$959 | 0.13% |
| Dallas3, TX | N/A | \$918 | N/A | \$916 | -0.25% |
| Dallas1, TX | N/A | \$885 | N/A | \$883 | -0.22% |
| Houston2, TX | N/A | \$863 | N/A | \$862 | -0.08% |
| Dallas2, TX | N/A | \$862 | N/A | \$850 | -1.34% |
| Detroit 1, MI | \$672 | \$728 | 8.30% | \$804 | 10.43% |
| Detroit 2, MI | \$602 | \$675 | 12.28% | \$671 | -0.70% |
| Chicago 2, IL | \$482 | \$484 | 0.33% | \$549 | 13.56% |
| Philadelphia 3, PA | \$521 | \$547 | 4.99% | \$542 | -0.88% |
| Philadelphia 1, PA | \$511 | \$540 | 5.54% | \$534 | -1.12% |
| New York City 1, NY | \$458 | \$458 | 0.01% | \$525 | 14.58% |
| Los Angeles3, CA | \$513 | \$503 | -1.89% | \$524 | 4.19% |
| Los Angeles1, CA | \$508 | \$497 | -2.17% | \$524 | 5.43% |
| Los Angeles2, CA | \$506 | \$495 | -2.19% | \$523 | 5.75% |
| Philadelphia 2, PA | \$491 | \$499 | 1.67% | \$503 | 0.87% |
| New York City 2, NY | \$466 | \$455 | -2.23% | \$471 | 3.46% |
| Detroit3, MI | \$382 | \$392 | 2.45% | \$449 | 14.74% |
| Chicago 3, IL | \$268 | \$307 | 14.62% | \$348 | 13.48% |
| Chicago 1, IL | \$266 | \$305 | 14.64% | \$347 | 13.48% |
| New York City 3, NY | \$342 | \$339 | -0.96% | \$339 | -0.08% |

Homeowners - Masonry Construction Valued at \$75,000 - Year 2000

| Amarillo, TX | \$995 |
|-------------------|-------|
| Pompano Beach, FL | \$738 |
| Springfield, MO | \$390 |
| Stockton, CA | \$357 |
| Springfield, IL | \$355 |
| Des Moines, IA | \$329 |
| Aurora, IL | \$313 |
| Rockford, IL | \$296 |
| Worcester, MA | \$290 |
| Joliet, IL | \$289 |
| Peoria, IL | \$286 |

Masonry Home Valued at \$75,000



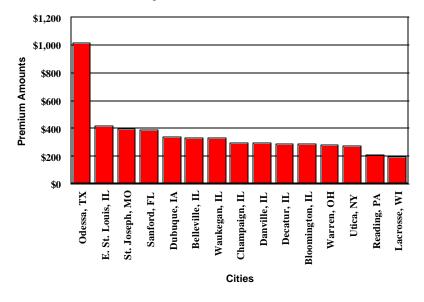
Homeowners - Masonry Construction Valued at \$75,000

| | | Home | /Yr. | Per | rcent Change |
|-------------------|-------|-------|---------|-------|---------------|
| City | 1998 | 1999 | 9 98/99 | 2000 | 99/00 |
| Amarillo, TX | N/A | \$970 | N/A | \$995 | 2.51% |
| Pompano Beach, FL | \$755 | \$753 | -0.25% | \$738 | -2.00% |
| Springfield, MO | \$348 | \$352 | 1.21% | \$390 | 10.75% |
| Stockton, CA | \$385 | \$349 | -9.21% | \$357 | 2.13% |
| Springfield, IL | \$285 | \$312 | 9.21% | \$355 | 14.07% |
| Des Moines, IA | \$294 | \$312 | 6.17% | \$329 | 5.69% |
| Aurora, IL | \$254 | \$277 | 8.85% | \$313 | 13.32% |
| Rockford, IL | \$264 | \$281 | 6.37% | \$296 | 5.37% |
| Worcester, MA | \$268 | \$275 | 2.47% | \$290 | 5.46% |
| Joliet, IL | \$235 | \$255 | 8.52% | \$289 | 13.23% |
| Peoria, IL | \$247 | \$253 | 2.43% | \$286 | 13.14% |

Homeowners - Masonry Construction Valued at \$75,000 - Year 2000

| Odessa, TX | \$1,017 |
|------------------|---------|
| E. St. Louis, IL | \$418 |
| St. Joseph, MO | \$393 |
| Sanford, FL | \$392 |
| Dubuque, IA | \$336 |
| Belleville, IL | \$332 |
| Waukegan, IL | \$328 |
| Champaign, IL | \$296 |
| Danville, IL | \$294 |
| Decatur, IL | \$290 |
| Bloomington, IL | \$286 |
| Warren, OH | \$283 |
| Utica, NY | \$277 |
| Reading, PA | \$213 |
| Lacrosse, WI | \$196 |

Masonry Home Valued at \$75,000



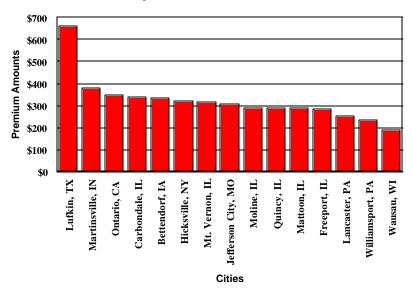
Homeowners - Masonry Construction Valued at \$75,000

| | | Home/Y | Yr. | Perce | ent Change |
|------------------|-------|---------|--------|---------|------------|
| City | 1998 | 1999 | 98/99 | 2000 | 99/00 |
| Odessa, TX | N/A | \$1,017 | N/A | \$1,017 | 0.00% |
| E. St. Louis, IL | \$366 | \$395 | 8.05% | \$418 | 5.80% |
| St. Joseph, MO | \$319 | \$326 | 2.20% | \$393 | 20.75% |
| Sanford, FL | \$396 | \$395 | -0.18% | \$392 | -0.79% |
| Dubuque, IA | \$296 | \$306 | 3.39% | \$336 | 9.70% |
| Belleville, IL | \$284 | \$306 | 7.96% | \$332 | 8.34% |
| Waukegan, IL | \$266 | \$288 | 8.61% | \$328 | 13.84% |
| Champaign, IL | \$246 | \$259 | 5.32% | \$296 | 14.14% |
| Danville, IL | \$229 | \$258 | 12.96% | \$294 | 13.79% |
| Decatur, IL | \$286 | \$313 | 9.31% | \$290 | -7.19% |
| Bloomington, IL | \$247 | \$253 | 2.42% | \$286 | 12.81% |
| Warren, OH | \$261 | \$273 | 4.91% | \$283 | 3.40% |
| Utica, NY | \$234 | \$250 | 6.77% | \$277 | 10.66% |
| Reading, PA | \$197 | \$206 | 4.38% | \$213 | 3.12% |
| | \$160 | \$172 | 0.07% | \$106 | 13.88% |

Homeowners - Masonry Construction Valued at \$75,000 - Year 2000

| Lufkin, TX | \$660 |
|--------------------|-------|
| Martinsville, IN | \$380 |
| Ontario, CA | \$350 |
| Carbondale, IL | \$338 |
| Bettendorf, IA | \$335 |
| Hicksville, NY | \$319 |
| Mt. Vernon, IL | \$315 |
| Jefferson City, MO | \$309 |
| Moline, IL | \$290 |
| Quincy, IL | \$290 |
| Mattoon, IL | \$289 |
| Freeport, IL | \$286 |
| Lancaster, PA | \$252 |
| Williamsport, PA | \$233 |
| Wausau, WI | \$189 |
| | |

Masonry Home Valued at \$75,000



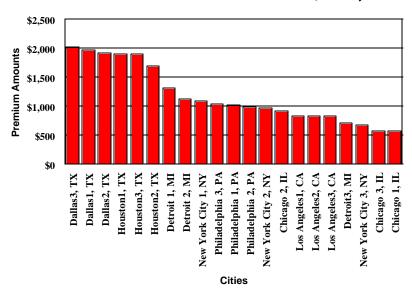
Homeowners - Masonry Construction Valued at \$75,000

| | | Home/Yr. | Percent Chang |
|--------------------|--------------|--------------------|---------------------|
| City | 1998 | 1999 98/99 | ŭ |
| Lufkin, TX | N/A | \$662 N/A | \$660 -0.21% |
| Martinsville, IN | \$317 | \$343 8.18% | \$380 10.58% |
| Ontario, CA | \$357 | \$334 -6.66% | \$350 4.89% |
| Carbondale, IL | \$296 | \$306 3.49% | \$338 10.45% |
| Bettendorf, IA | \$296 | \$306 3.40% | \$335 9.67% |
| Hicksville, NY | \$295 | \$309 4.67% | \$319 3.31% |
| Mt. Vernon, IL | \$267 | \$282 5.62% | \$315 11.70% |
| Jefferson City, MO | \$268 | \$275 2.62% | \$309 12.30% |
| Moline, IL | \$247 | \$253 2.45% | \$290 14.71% |
| Quincy, IL | \$246 | \$252 2.46% | \$290 14.87% |
| Mattoon, IL | \$234 | \$251 7.28% | \$289 15.15% |
| Freeport, IL | \$232 | \$252 8.49% | \$286 13.32% |
| Lancaster, PA | \$225 | \$244 8.41% | \$252 3.18% |
| Williamsport, PA | \$257 | \$233 -9.26% | \$233 -0.03% |
| Wausau, WI | \$166 | \$180 8.40% | \$189 4.99% |

Homeowners - Frame Construction Valued at \$150,000 - Year 2000

| Dallas3, TX | \$2,017 |
|---------------------|---------|
| Dallas1, TX | \$1,970 |
| Dallas2, TX | \$1,923 |
| Houston1, TX | \$1,897 |
| Houston3, TX | \$1,896 |
| Houston2, TX | \$1,691 |
| Detroit 1, MI | \$1,313 |
| Detroit 2, MI | \$1,136 |
| New York City 1, NY | \$1,097 |
| Philadelphia 3, PA | \$1,036 |
| Philadelphia 1, PA | \$1,027 |
| Philadelphia 2, PA | \$995 |
| New York City 2, NY | \$966 |
| Chicago 2, IL | \$920 |
| Los Angeles1, CA | \$831 |
| Los Angeles2, CA | \$831 |
| Los Angeles3, CA | \$828 |
| Detroit3, MI | \$710 |
| New York City 3, NY | \$677 |
| Chicago 3, IL | \$578 |
| Chicago 1, IL | \$576 |

Frame Home Valued at \$150,000



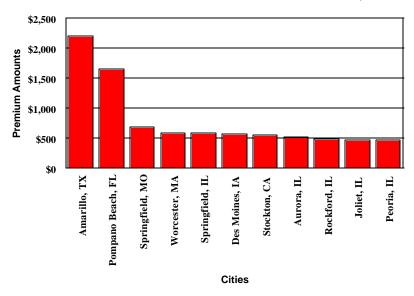
Homeowners - Frame Construction Valued at \$150,000

| | | Home/ | Yr. | Per | cent Change |
|---------------------|---------|---------|--------|---------|-------------|
| City | 1998 | 1999 | 98/99 | 2000 | 99/00 |
| Dallas3, TX | N/A | \$2,026 | N/A | \$2,017 | -0.46% |
| Dallas1, TX | N/A | \$1,986 | N/A | \$1,970 | -0.83% |
| Dallas2, TX | N/A | \$1,959 | N/A | \$1,923 | -1.80% |
| Houston1, TX | N/A | \$1,921 | N/A | \$1,897 | -1.26% |
| Houston3, TX | N/A | \$1,917 | N/A | \$1,896 | -1.09% |
| Houston2, TX | N/A | \$1,718 | N/A | \$1,691 | -1.58% |
| Detroit 1, MI | \$1,103 | \$1,183 | 7.23% | \$1,313 | 10.97% |
| Detroit 2, MI | \$1,009 | \$1,109 | 9.86% | \$1,136 | 2.48% |
| New York City 1, NY | \$947 | \$947 | 0.02% | \$1,097 | 15.81% |
| Philadelphia 3, PA | \$1,014 | \$1,058 | 4.31% | \$1,036 | -2.06% |
| Philadelphia 1, PA | \$1,000 | \$1,053 | 5.24% | \$1,027 | -2.43% |
| Philadelphia 2, PA | \$971 | \$997 | 2.67% | \$995 | -0.20% |
| New York City 2, NY | \$955 | \$938 | -1.70% | \$966 | 2.93% |
| Chicago 2, IL | \$877 | \$808 | -7.80% | \$920 | 13.76% |
| Los Angeles1, CA | \$797 | \$784 | -1.63% | \$831 | 5.99% |
| Los Angeles2, CA | \$795 | \$781 | -1.76% | \$831 | 6.36% |
| Los Angeles3, CA | \$803 | \$791 | -1.45% | \$828 | 4.69% |
| Detroit3, MI | \$630 | \$619 | -1.73% | \$710 | 14.69% |
| New York City 3, NY | \$688 | \$683 | -0.76% | \$677 | -0.85% |
| Chicago 3, IL | \$471 | \$507 | 7.52% | \$578 | 14.09% |
| Chicago 1, IL | \$469 | \$504 | 7.55% | \$576 | 14.18% |

Homeowners - Frame Construction Valued at \$150,000 - Year 2000

| Amarillo, TX | \$2,198 |
|-------------------|---------|
| Pompano Beach, FL | \$1,653 |
| Springfield, MO | \$687 |
| Worcester, MA | \$595 |
| Springfield, IL | \$590 |
| Des Moines, IA | \$578 |
| Stockton, CA | \$558 |
| Aurora, IL | \$520 |
| Rockford, IL | \$490 |
| Joliet, IL | \$482 |
| Peoria, IL | \$474 |

Frame Home Valued at \$150,000



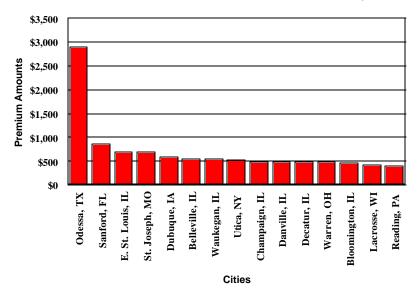
Homeowners - Frame Construction Valued at \$150,000

| | | Home/Y | Yr. | Per | cent Change |
|-------------------|---------|--------------|--------|---------|-------------|
| City | 1998 | 1999 | 98/99 | 2000 | 99/00 |
| Amarillo, TX | N/A | \$2,150 | N/A | \$2,198 | 2.25% |
| Pompano Beach, FL | \$1,736 | \$1,736 | 0.00% | \$1,653 | -4.76% |
| Springfield, MO | \$700 | \$647 | -7.52% | \$687 | 6.15% |
| Worcester, MA | \$602 | \$583 | -3.19% | \$595 | 2.03% |
| Springfield, IL | \$501 | \$517 | 3.07% | \$590 | 14.07% |
| Des Moines, IA | \$553 | \$554 | 0.17% | \$578 | 4.23% |
| Stockton, CA | \$600 | \$545 | -9.12% | \$558 | 2.26% |
| Aurora, IL | \$449 | \$456 | 1.56% | \$520 | 13.94% |
| Rockford, IL | \$495 | \$463 | -6.43% | \$490 | 5.81% |
| Joliet, IL | \$408 | \$425 | 4.33% | \$482 | 13.42% |
| Peoria, IL | \$444 | \$416 | -6.31% | \$474 | 13.76% |
| , | 7 | , | | | |

Homeowners - Frame Construction Valued at \$150,000 - Year 2000

| Odessa, TX | \$2,906 |
|------------------|---------|
| Sanford, FL | \$869 |
| E. St. Louis, IL | \$701 |
| St. Joseph, MO | \$694 |
| Dubuque, IA | \$589 |
| Belleville, IL | \$550 |
| Waukegan, IL | \$540 |
| Utica, NY | \$518 |
| Champaign, IL | \$495 |
| Danville, IL | \$490 |
| Decatur, IL | \$490 |
| Warren, OH | \$475 |
| Bloomington, IL | \$472 |
| Lacrosse, WI | \$418 |
| Reading, PA | \$394 |

Frame Home Valued at \$150,000



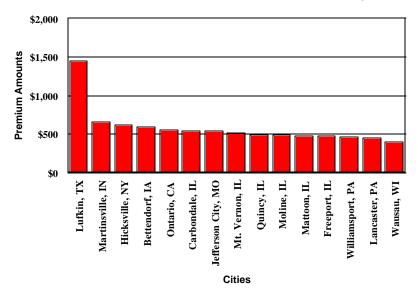
Homeowners - Frame Construction Valued at \$75,000

| | | Home/Yr. | Percent Change |
|------------------|--------------|--------------|----------------|
| City | 1998 | 1999 98/99 | 2000 99/00 |
| Odessa, TX | N/A | \$2,906 N/A | \$2,906 0.00% |
| Sanford, FL | \$886 | \$885 -0.11% | \$869 -1.82% |
| E. St. Louis, IL | \$718 | \$664 -7.63% | \$701 5.57% |
| St. Joseph, MO | \$640 | \$597 -6.71% | \$694 16.13% |
| Dubuque, IA | \$557 | \$544 -2.33% | \$589 8.15% |
| Belleville, IL | \$542 | \$506 -6.62% | \$550 8.64% |
| Waukegan, IL | \$466 | \$473 1.54% | · |
| Utica, NY | \$466 | \$499 7.09% | \$518 3.75% |
| Champaign, IL | \$442 | \$433 -2.11% | \$495 14.31% |
| Danville, IL | \$422 | \$430 1.82% | \$490 14.07% |
| Decatur, IL | \$503 | \$520 3.23% | \$490 -5.79% |
| Warren, OH | \$472 | • | • |
| Bloomington, IL | \$444 | \$416 -6.29% | \$472 13.39% |
| Lacrosse, WI | \$332 | \$363 9.27% | \$418 15.11% |
| · · | \$371 | \$387 4.17% | \$394 1.78% |

Homeowners - Frame Construction Valued at \$150,000 - Year 2000

| Lufkin, TX | \$1,446 |
|--------------------|---------|
| Martinsville, IN | \$660 |
| Hicksville, NY | \$614 |
| Bettendorf, IA | \$588 |
| Ontario, CA | \$549 |
| Carbondale, IL | \$543 |
| Jefferson City, MO | \$543 |
| Mt. Vernon, IL | \$516 |
| Quincy, IL | \$484 |
| Moline, IL | \$484 |
| Mattoon, IL | \$482 |
| Freeport, IL | \$477 |
| Williamsport, PA | \$461 |
| Lancaster, PA | \$444 |
| Wausau, WI | \$402 |

Frame Home Valued at \$150,000



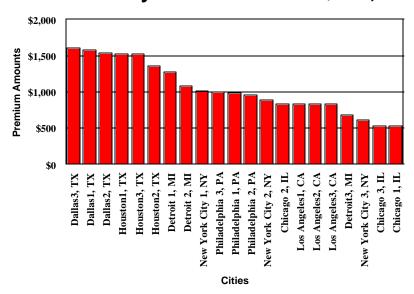
Homeowners - Frame Construction Valued at \$150,000

| | | Home/Yr. | Percent Change |
|--------------------|--------------|--------------|----------------|
| City | 1998 | 1999 98/99 | 2000 99/00 |
| Lufkin, TX | N/A | \$1,453 N/A | \$1,446 -0.48% |
| Martinsville, IN | \$560 | \$606 8.30% | \$660 8.93% |
| Hicksville, NY | \$570 | \$604 5.96% | \$614 1.74% |
| Bettendorf, IA | \$557 | \$544 -2.36% | \$588 8.13% |
| Ontario, CA | \$567 | \$526 -7.23% | \$549 4.44% |
| Carbondale, IL | \$540 | \$494 -8.47% | \$543 9.83% |
| Jefferson City, MO | \$535 | \$502 -6.17% | \$543 8.13% |
| Mt. Vernon, IL | \$496 | \$460 -7.26% | \$516 12.17% |
| Quincy, IL | \$443 | \$415 -6.17% | \$484 16.44% |
| Moline, IL | \$443 | \$415 -6.30% | \$484 16.41% |
| Mattoon, IL | \$432 | \$415 -3.90% | \$482 15.93% |
| Freeport, IL | \$403 | \$420 4.32% | \$477 13.50% |
| Williamsport, PA | \$421 | \$445 5.78% | \$461 3.55% |
| Lancaster, PA | \$409 | \$440 7.59% | \$444 0.78% |
| Wausau, WI | \$346 | \$380 9.80% | \$402 5.79% |

Homeowners - Masonry Construction Valued at \$150,000 - Year 2000

| \$1,611 |
|---------|
| \$1,574 |
| \$1,537 |
| \$1,516 |
| \$1,515 |
| \$1,353 |
| \$1,269 |
| \$1,080 |
| \$1,007 |
| \$1,000 |
| \$990 |
| \$954 |
| \$883 |
| \$837 |
| \$831 |
| \$831 |
| \$828 |
| \$685 |
| \$618 |
| \$528 |
| \$526 |
| |

Masonry Home Valued at \$150,000



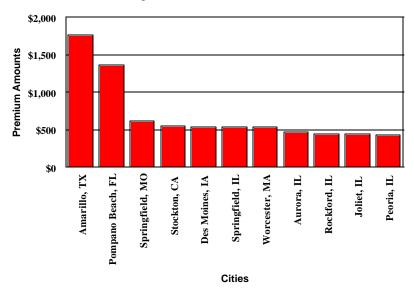
Homeowners - Masonry Construction Valued at \$150,000

| | | Home/ | Yr. | Per | cent Change |
|---------------------|--------------|---------|--------|---------|-------------|
| City | 1998 | 1999 | 98/99 | 2000 | 99/00 |
| Dallas3, TX | N/A | \$1,619 | N/A | \$1,611 | -0.47% |
| Dallas1, TX | N/A | \$1,587 | N/A | \$1,574 | -0.83% |
| Dallas2, TX | N/A | \$1,565 | N/A | \$1,537 | -1.81% |
| Houston1, TX | N/A | \$1,536 | N/A | \$1,516 | -1.27% |
| Houston3, TX | N/A | \$1,532 | N/A | \$1,515 | -1.10% |
| Houston2, TX | N/A | \$1,375 | N/A | \$1,353 | -1.57% |
| Detroit 1, MI | \$1,075 | \$1,148 | 6.75% | \$1,269 | 10.60% |
| Detroit 2, MI | \$981 | \$1,074 | 9.41% | \$1,080 | 0.64% |
| New York City 1, NY | \$856 | \$856 | 0.02% | \$1,007 | 17.58% |
| Philadelphia 3, PA | \$977 | \$1,021 | 4.44% | \$1,000 | -2.02% |
| Philadelphia 1, PA | \$963 | \$1,015 | 5.31% | \$990 | -2.40% |
| Philadelphia 2, PA | \$929 | \$955 | 2.79% | \$954 | -0.14% |
| New York City 2, NY | \$868 | \$853 | -1.79% | \$883 | 3.56% |
| Chicago 2, IL | \$798 | \$736 | -7.78% | \$837 | 13.76% |
| Los Angeles1, CA | \$797 | \$784 | -1.63% | \$831 | 5.99% |
| Los Angeles2, CA | \$795 | \$781 | -1.76% | \$831 | 6.36% |
| Los Angeles3, CA | \$803 | \$791 | -1.45% | \$828 | 4.69% |
| Detroit3, MI | \$613 | \$598 | -2.45% | \$685 | 14.51% |
| New York City 3, NY | \$627 | \$624 | -0.50% | \$618 | -0.96% |
| Chicago 3, IL | \$431 | \$462 | 7.35% | \$528 | 14.20% |
| Chicago 1, IL | \$429 | \$460 | 7.39% | \$526 | 14.27% |

Homeowners - Masonry Construction Valued at \$150,000 - Year 2000

| Amarillo, TX | \$1,765 |
|-------------------|---------|
| Pompano Beach, FL | \$1,372 |
| Springfield, MO | \$620 |
| Stockton, CA | \$558 |
| Des Moines, IA | \$544 |
| Springfield, IL | \$538 |
| Worcester, MA | \$537 |
| Aurora, IL | \$474 |
| Rockford, IL | \$447 |
| Joliet, IL | \$440 |
| Peoria, IL | \$433 |

Masonry Home Valued at \$150,000



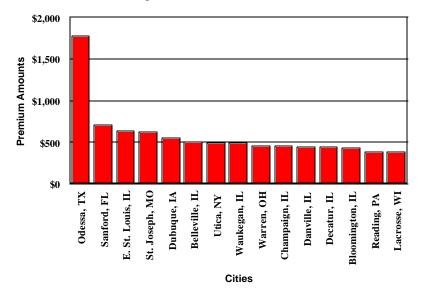
Homeowners - Masonry Construction Valued at \$150,000

| | | Home/Y | Yr. | Per | cent Change |
|-------------------|---------------|--------------|--------|---------|-------------|
| City | 1998 | 1999 | 98/99 | 2000 | 99/00 |
| Amarillo, TX | N/A | \$1,726 | N/A | \$1,765 | 2.25% |
| Pompano Beach, FL | \$1,421 | \$1,420 | -0.08% | \$1,372 | -3.39% |
| Springfield, MO | \$632 | \$584 | -7.54% | \$620 | 6.13% |
| Stockton, CA | \$600 | \$545 | -9.12% | \$558 | 2.26% |
| Des Moines, IA | \$522 | \$522 | 0.14% | \$544 | 4.11% |
| Springfield, IL | \$458 | \$472 | 2.99% | \$538 | 14.17% |
| Worcester, MA | \$541 | \$527 | -2.71% | \$537 | 1.96% |
| Aurora, IL | \$409 | \$416 | 1.71% | \$474 | 13.88% |
| Rockford, IL | \$452 | \$423 | -6.37% | \$447 | 5.66% |
| Joliet, IL | \$372 | \$388 | 4.22% | \$440 | 13.47% |
| Peoria, IL | \$405 | \$380 | -6.18% | \$433 | 13.79% |
| | Ţ 10 0 | 7-2-0 | | | - / / - |

Homeowners - Masonry Construction Valued at \$150,000 - Year 2000

| Odessa, TX | \$1,772 |
|------------------|---------|
| Sanford, FL | \$709 |
| E. St. Louis, IL | \$639 |
| St. Joseph, MO | \$627 |
| Dubuque, IA | \$554 |
| Belleville, IL | \$502 |
| Utica, NY | \$494 |
| Waukegan, IL | \$492 |
| Warren, OH | \$453 |
| Champaign, IL | \$452 |
| Danville, IL | \$448 |
| Decatur, IL | \$444 |
| Bloomington, IL | \$431 |
| Reading, PA | \$389 |
| Lacrosse, WI | \$382 |

Masonry Home Valued at \$150,000



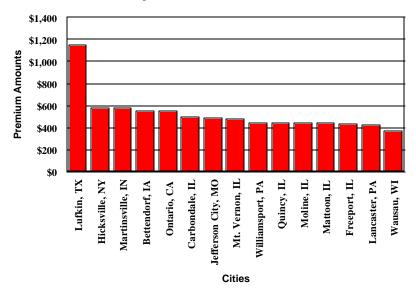
Homeowners - Masonry Construction Valued at \$150,000

| | | Home/Yr. | Percent Change |
|------------------|--------------|---|--------------------|
| City | 1998 | 1999 98/99 | • |
| City | 1,,,0 | 1,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | 2000 99700 |
| Odessa, TX | N/A | \$1,772 N/A | \$1,772 0.00% |
| Sanford, FL | \$719 | \$719 -0.04% | \$709 -1.32% |
| E. St. Louis, IL | \$655 | \$606 -7.60% | \$639 5.54% |
| St. Joseph, MO | \$578 | \$539 -6.74% | \$627 16.21% |
| Dubuque, IA | \$525 | \$512 -2.47% | \$554 8.08% |
| Belleville, IL | \$495 | \$463 -6.59% | \$502 8.47% |
| Utica, NY | \$435 | \$473 8.67% | \$494 4.49% |
| Waukegan, IL | \$425 | \$432 1.68% | \$492 13.76% |
| Warren, OH | \$445 | \$458 2.86% | \$453 -1.07% |
| Champaign, IL | \$403 | \$396 -1.83% | \$452 14.15% |
| Danville, IL | \$385 | \$393 2.04% | \$448 13.92% |
| Decatur, IL | \$460 | \$474 3.12% | \$444 -6.25% |
| Bloomington, IL | \$405 | \$380 -6.16% | \$431 13.44% |
| Reading, PA | \$367 | \$382 4.10% | \$389 1.70% |
| Lacrosse, WI | \$304 | \$332 9.13% | \$382 15.01% |
| , | | | |
| | | | |
| | | | |
| | | | |

Homeowners - Masonry Construction Valued at \$150,000 - Year 2000

| Lufkin, TX | \$1,153 |
|--------------------|---------|
| Hicksville, NY | \$582 |
| Martinsville, IN | \$581 |
| | 4000 |
| Bettendorf, IA | \$553 |
| Ontario, CA | \$549 |
| Carbondale, IL | \$495 |
| Jefferson City, MO | \$491 |
| Mt. Vernon, IL | \$475 |
| Williamsport, PA | \$443 |
| Quincy, IL | \$442 |
| Moline, IL | \$442 |
| Mattoon, IL | \$439 |
| Freeport, IL | \$436 |
| Lancaster, PA | \$427 |
| Wausau, WI | \$367 |

Masonry Home Valued at \$150,000



Homeowners - Masonry Construction Valued at \$150,000

| | | Home/Yr. | Percent Change |
|--------------------|-------|--------------|----------------|
| City | 1998 | 1999 98/99 | 2000 99/00 |
| Lufkin, TX | N/A | \$1,159 N/A | \$1,153 -0.50% |
| Hicksville, NY | \$538 | \$569 5.86% | \$582 2.14% |
| Martinsville, IN | \$531 | \$576 8.57% | \$581 0.81% |
| Bettendorf, IA | \$525 | \$512 -2.50% | \$553 8.05% |
| Ontario, CA | \$567 | \$526 -7.23% | \$549 4.44% |
| Carbondale, IL | \$493 | \$451 -8.41% | \$495 9.72% |
| Jefferson City, MO | \$483 | \$453 -6.22% | \$491 8.35% |
| Mt. Vernon, IL | \$452 | \$420 -7.08% | \$475 13.10% |
| Williamsport, PA | \$433 | \$446 3.12% | \$443 -0.74% |
| Quincy, IL | \$404 | \$380 -6.04% | \$442 16.45% |
| Moline, IL | \$404 | \$380 -6.17% | \$442 16.42% |
| Mattoon, IL | \$394 | \$380 -3.74% | \$439 15.69% |
| Freeport, IL | \$368 | \$383 4.20% | \$436 13.57% |
| Lancaster, PA | \$391 | \$421 7.59% | \$427 1.30% |
| Wausau, WI | \$317 | \$348 9.74% | \$367 5.46% |

APPENDIX A: Requirements and Instructions for Personal Lines Report Data Call

| | May 4, 2001 | | | |
|---|---|--|--|--|
| То: | President/CEO | | | |
| Re: | Personal Lines Report Data Collection | | | |
| automo selecte | e past several years, the Illinois Department of Insurance (IDOI) has requested that obile and homeowner insurers provide pricing information for specific insurance risks for d cities through a special data call. Data were summarized and presented in the Personal Report prepared by the Cost Containment Section. | | | |
| redesig Depart the add static a Illinois confide submis | ture more accurate pricing data and to facilitate consistency, the Department has gned the data call and made it mandatory for the year 2001. With this modification, the ment will require that the selected insurers complete the data requirement each year, that dresses of the risk remain the same each year, and that the insurance situation remain as as possible. Data will be summarized and the results will be published each year in the Personal Lines Report. If you feel that your company-specific data should be treated as ential or qualifies for trade secret status, please attach an appropriate notice to your sion. In any event the Department intends to voluntarily release only summarized data as ted in the above report. | | | |
| both au | nat an insurer may be required to report data for automobile only, homeowner only, or atomobile and homeowner. Please carefully read the instructions in this packet. The data expected from your company is indicated with a check mark at the bottom of this page. | | | |
| this inf at 217- receipt | red are the instructions for completing the Personal Lines Report data call. Please return formation to us by May 25, 2001. If there any questions, please contact Ms. Vicki Wasik 785-2228. This data call has been directed to the President of the Company to ensure its at Please forward this request to the appropriate individual or department within your | | | |
| Compa | <u>my.</u> | | | |
| A | utomobile only | | | |
| Н | omeowner only | | | |
| B | oth Automobile and Homeowner | | | |

REQUIREMENTS AND INSTRUCTIONS FOR PERSONAL LINES REPORT DATA CALL

REQUIREMENTS

The Department requires that each selected insurer report data regarding the premium that they charged for homeowners insurance coverage at up to <u>62</u> specific locations in the United States on **December 31, 1998, December 31, 1999, and December 31, 2000**.

Data requirements: Personal or multimedia computer with a 486 or higher processor. Microsoft Windows 95, 98, or NT Workstation 3.51 Service Pack 5 or later. VGA or higher resolution video adapter (Super VGA, 256-color recommended). YOU MUST BE MICROSOFT OFFICE 97 COMPATIBLE.

AUTOMOBILE

For automobile risks, each participating insurer will report both **liability** and **physical damage** data using the vehicle type (Ford Taurus) with the following criteria. For the model years 1998, 1999, and 2000, the Taurus LX 4 Door sedan will be used. (All have the ISO Symbol 7 code). The coverage criteria are:

| Liability | Physical Damage |
|----------------------------------|----------------------------|
| \$50/100,000 Bodily Injury | \$250 Deductible |
| | Comprehensive |
| \$25,000 Property Damage | \$250 Deductible Collision |
| \$5,000 Medical Payments | |
| \$50/100,000 Uninsured Motorists | |

Premiums for these risks will be provided for the two driver types as described:

| DRIVER TYPE 1 | DRIVER TYPE 2 |
|--|--|
| 16 Year-old single male | 36 year-old married principal driver |
| Occasional operator (< than 25 % usage) | No accidents or traffic violations in last 5 years |
| No accidents or traffic violations since driving | Drives 8 miles each way to and from work daily |
| Drives 11,000 miles annually | Drives 11,000 miles annually |

HOMEOWNERS

For homeowner risks, each participating insurer will report premiums for up to <u>62</u> locations for a \$75,000 frame house, a \$150,000 frame house, a \$75,000 masonry house, and a \$150,000 masonry house using the coverage specifications as described in the following table:

| HO3 - One-Family Dwelling | |
|----------------------------------|--|
| \$250 Deductible | |
| 20 Years-old | |
| \$100/300,000 Personal Liability | |
| \$5000 Medical Payments | |

NOTE: For those insurers that write only a unique policy form that is not a standard ISO HO3 form, please report your information as an HO3 if your specialty policy form provides coverage's greater than those in an ISO form HO2 and equal to or less than an ISO form HO5.

Instructions for AutoPersLine

For Windows 98 and Windows NT

- 1. Insert CD into the appropriate drive.
- 2. Left click on the **Start** button. The startup bar will now appear.
- 3. Left click on **Run**. A dialogue box will appear for entering the folder name.
- 4. Left click on Browse
 Left click on My Computer
 Go to "CD" drive
 Left click on "AutoHome" folder
 Left click on "AutoNet" folder
 Left click on "setup.exe"

Run box will again appear

5. Left click the **OK** box.

The setup procedure will begin. A screen labeled **Setup** will appear.

6. Left click **continue**.

The destination folder screen will appear.

- 7. If drive and folder selected are ok, left click **Ok**.
- 8. Left click on "**Typical**" in setup box.

If setup message appears indicating that "setup cannot write to the file" left click on "**ignore**" Do this each time this message appears.

The message "Auto Personal Line Survey Setup was completed successfully." will appear in the dialogue box.

9. Left click **OK**.

Instructions for AutoPersLine

To access the AutoPersLine:

- 1. Left click on **Start**.
- 2. Highlight **Programs**.
- 3. Highlight **Auto Personal Line Survey**.
- 4. Left click on **AutoPersLine**.

The company screen should now appear.

From this point, the program will provide automatic, step-by-step, on-screen instructions. Place the cursor on any data entry field label and the specific instruction for that field will appear on the screen.

Special Input Notes for AutoPersLine

When viewing the first record and before doing any data entry the following is applicable:

- -- The record box in the lower left corner will indicate the current record number and the total number of records required for the company selected.
- -- In the lower left hand portion of the data entry screen is the brief description of the field that you are currently entering data into. A pop up box with a brief description will also appear when the mouse pointer is placed on the field name.
- -- The fields "Written Premium Liability 2000, 1999, 1998" and "Written Premium Physical Damage 2000, 1999, 1998" can be filled in sequence or as your first step. These fields will contain the TOTAL written premium for the coverage specified for the given zip code in the calendar year indicated.
- -- To complete the record, you must enter data into all fields. Use the enter key, the arrow key, the tab key, or the point and click method to navigate from field to field. When you use the point and click method, you must place the pointer on the field description in order to highlight the entry field.

- -- Once you have completed the premium field(24), you should press the enter key to continue to the next record.
- -- Once you have completed all fields in each of the zip code records for the company, observe the note appearing in blue box to the right of the display. You must choose one of the four (4) options. To finalize your data submission you must execute the last option, the 4th option, "Instructions for transmitting files". This option will allow you to either send the data via e-mail or create a 3.5" diskette which can be mailed into the Illinois Department of Insurance, Cost Containment Section, 320 W. Washington St., Springfield, Ill. 62767. The 1st option will simply allow you to print a hard copy of the records to use in verifying your input or to maintain for your records. If you are filing for more than one company, the 2nd option allows you to select an additional company. This option can be used as many times as necessary in order for you to complete the filing for your companies. By using this option you can also go back to a previously selected company by simply choosing it from the company list. Option 3 simply closes the file; the database will have been created and data input saved. This option allows you to interrupt the process and return to the data file at any time.

Instructions for HomePersLine

For Windows 98 and Windows NT

- 1. Insert CD into the appropriate drive.
- 2. Left click on the **Start** button. The startup bar will now appear.
- 3. Left click on **Run**. A dialogue box will appear for entering the folder name.
- 4. Left click on **Browse**Left click on **My Computer**

Cata "CD" Lia

Go to "CD" drive

Left click on "AutoHome" folder

Left click on "HomeNet" folder

Left click on "setup.exe"

Run box will again appear

5. Left click the **OK** box.

The setup procedure will begin. A screen labeled **Setup** will appear.

6. Left click **continue**.

The destination folder screen will appear.

- 7. If drive and folder selected are ok, left click **Ok**.
- 8. Left click on "**Typical**" in setup box.

If setup message appears indicating that "setup cannot write to the file" left click on "**ignore**" Do this each time this message appears.

The message "Home Personal Line Survey Setup was completed successfully." will appear in the dialogue box.

9. Left click **OK**.

Instructions for HomePersLine

To access the HomePersLine:

- 1. Left click on **Start**.
- 2. Highlight **Programs**.
- 3. Highlight **Home Personal Line Survey**.
- 4. Left click on **HomePersLine**.

The company screen should now appear.

From this point, the program will provide automatic, step-by-step, on-screen instructions. Place the cursor on any data entry field label and the specific instruction for that field will appear on the screen.

Special Input Notes for HomePersLine

When viewing the first record and before doing any data entry the following is applicable:

- -- The record box in the lower left corner will indicate the current record number and the total number of records required for the company selected.
- -- In the lower left hand portion of the data entry screen is the brief description of the field that you are currently entering data into. A pop up box with a brief description will also appear when the mouse pointer is placed on the field name.
- -- The fields "Written Premium 2000, 1999, 1998" and "Written Premium 2000, 1999, 1998" can be filled in sequence or as your first step. These fields will contain the TOTAL written premium for the coverage specified for the given zip code in the calendar year indicated.
- -- To complete the record, you must enter data into all fields. Use the enter key, the arrow key, the tab key, or the point and click method to navigate from field to field. When you use the point and click method, you must place the pointer on the field description in order to highlight the entry field.
- -- Once you have completed the premium field(12), you should press the enter key to continue to the next record.

-- Once you have completed all fields in each of the zip code records for the company, observe the note appearing in blue box to the right of the display. You must choose one of the four (4) options. To finalize your data submission you must execute the last option, the 4th option, "Instructions for transmitting files". This option will allow you to either send the data via e-mail or create a 3.5" diskette which can be mailed into the Illinois Department of Insurance, Cost Containment Section, 320 W. Washington St., Springfield, Ill. 62767. The 1st option will simply allow you to print a hard copy of the records to use in verifying your input or to maintain for your records. If you are filing for more than one company, the 2nd option allows you to select an additional company. This option can be used as many times as necessary in order for you to complete the filing for your companies. By using this option you can also go back to a previously selected company by simply choosing it from the company list. Option 3 simply closes the file; the database will have been created and data input saved. This option allows you to interrupt the process and return to the data file at any time.

APPENDIX B: 62 LOCATIONS FROM SURVEYED 13 STATES

| Zip Code Code | City, State | Intersection of | Address Po | ers Prot |
|------------------|------------------------------------|--|--|----------|
| 01603 | Worcester, MA New York City, NY | Stafford Street and Main Street Avenue B and E. 11th Street | 1157 Main St. | 2 4 |
| 10009 | New York City, NY | | 699 E. 11th St. | 4 |
| 10032 11212 | New York City, NY | Broadway and W. 165th Street Stone Ave and Pitkin Ave | 598 W. 165th St. 1118 Pitkin Av. | 4 |
| 11801 | Hicksville, NY | Division Ave and W Old Country Road | 139 W. Old Country | |
| 13502 | Utica, NY | Van Rensselaer Rd and Deerfield Drive | E217 Deerfield Dr. E | |
| 17701 | Williamsport, PA | Hepburn Street and Rural Ave | 300 Rural Av. | . 3 |
| 19119 | Philadelphia, PA | Carpenter Lane and Emlen Street | 6898 Emlen St. | 2 |
| 19130 | Philadelphia, PA | N. 20th Street and North Street | 1998 North St. | 2 |
| 19150 | Philadelphia, PA | Vernon Rd. and Gilbert Street | 7998 Gilbert St. | 2 |
| 19611 | Reading, PA | E Wyomissing Blvd and Patton Street | 1901 Patton St. | 3 |
| 32771 | Sanford, FL | French Ave and W 13th Street | 599 W. 13th St. | 4 |
| 33064 | Pompano Beach, FL | Dixie Highway and NE 40th Street | 1001 NE. 39th St. | 4 |
| 43130 | Lancaster, OH | S. Main Street and Elmwood Dr. | 101 Elmwood Dr. | 2 |
| 44484 | Warren, OH | North Road SE and Bruce Drive SE | 4001 Bruce Dr. SE. | 3 |
| 46151 | Martinsville,IN | S Graham Street and Nutter Ave | 599 Nutter Av. | 6 |
| 48205 | Detroit, MI | Reno Ave. and Fordham Ave. | 14999 Fordham Av. | 2 |
| 48221 | Detroit, MI | Woodingham Drive and Margarita Ave. | 7999 Margarita Av. | 2 |
| 48225 | Detroit, MI | Beaconfield Ave and Woodland Ave. | 20099 Woodland Av | |
| 50312 | Des Moines, IA | 36th Street and Grand Ave. | 3598 Grand Av. | 3 |
| 52001 | Dubuque, IA | Cox Street and Kirkwood Street | 798 Kirkwood St. | 3 |
| 52722 | Bettendorf, IA | N. 29th Street and Tanglefoot Lane | 2998 Tanglefoot Ln. | 4 |
| 54401 | Wausau, WI | 5th Ave S and Porter Street | 499 Porter St. | 3 |
| 54603 | Lacrosse, WI | Lake Shore Drive and Breezy Point Road | 712 Breezy Point Rd | |
| 60085 | Waukegan, IL | N. Elmwood Ave and Washington Street | 1799 Washington St | |
| 60435 60506 | Joliet, IL | Cassie Drive and Ingalls Ave | 3398 Ingalls Av. | 4 3 |
| 60608 | Aurora, IL | N. Evanslawn Ave. and Hoyt Ave. S. Paulina and W. 21st Street | 1498 Hoyt Av. 1699 W. 21st St. | 2 |
| 60620 | Chicago, IL Chicago, IL | S. Elizabeth and W. 84th Street | 1199 W. 84th St. | 2 |
| 60625 | Chicago, IL | N. Troy and W. Ainslie Street | 3129 W. Ainslie St. | 2 |
| 61032 | Freeport, IL | S Harlem Avenue and Edwards Street | 699 S. Harlem Av. | 3 |
| 61107 | Rockford, IL | Stratford Ave and Bredenwood Rd. | 3398 Bredenwood R | |
| 61265 | Moline, IL | 23rd Street and 19th Ave | 2309 19th Av. | 3 |
| 61614 | Peoria, IL | N. Knoxville and E. Northridge Lane | 199 E. Northridge Ln | |
| 61701 | Bloomington, IL | S McLean Street and E. Grove Street | 598 E. Grove St. | 4 |
| 61821 | Champaign, IL | Tara Drive and Southwood Drive | 2199 Southwood Dr. | 2 |
| 61832 | Danville, IL | W. Oak Street and W. Columbia Street | 298 W. Columbia St. | . 5 |
| 61938 | Mattoon, IL | 14th Street and Broadway Ave | 1400 Broadway Av. | 5 |
| 62203 | E. St. Louis, IL | N 71st Street and Eureka Ave | 799 N 71st St. | 5 |
| 62220 | Belleville, IL | S. High Street and E. Adams Street | 199 E. Adams St. | 4 |
| 62301 | Quincy, IL | N 25th Street and Maine Street | 2599 Maine St. | 3 |
| 62521 | Decatur, IL | Crestview Drive and Carrol Drive | 98 Carrol Dr. | 4 |
| 62704 | Springfield, IL | S. Douglas Ave and S Grand Ave W | 1112 S. Grand Av. V | |
| 62864 | Mt. Vernon, IL | N 18th Street and Broadway Road | 1798 Broadway Rd. | 3 |
| 62901 | Carbondale, IL | N Popular and W. Main Street | 301 W. Main St. | 5 |
| 64503 | St. Joseph, MO | S 29th Street and Pear Street | 2999 Pear St. | 4 |
| 65101 65807 | Jefferson City, MO | Ellis Blvd and Rosewood Drive | 996 Ellis Blvd. | 3 2 |
| 65807 75223 | Springfield, MO Dallas, TX | S Cox Ave and W. Village Lane Beeman Ave. and Roscoe Ave. | 2001 W. Village Ln. 5798 Roscoe Av. | 2 |
| 75223 75241 | Dallas, TX Dallas, TX | Lancaster Road and Simpson Stuart Rd. | 2399 SimpsonStuart | |

APPENDIX B: 62 LOCATIONS FROM SURVEYED 13 STATES

| 75243 | Dallas, TX | Abrams Road and Forest Lane | 9475 Forest Ln. | 2 |
|-------|-----------------|---|-----------------------|----|
| 75901 | Lufkin, TX | Harrell Street and Pershing St. | 521 Harrell St. | 5 |
| 77048 | Houston, TX | Martin Luther King Blvd. and Park Village Dr. | 5649 Park Village Dr. | 3 |
| 77055 | Houston, TX | Wirt Road and Westwood Drive | 7901 Westwood Dr. | 3 |
| 77091 | Houston, TX | Nuben Street and Desoto Street | 2999 De Soto St | 3 |
| 79109 | Amarillo, TX | Plaza Street and Bell Park Street | 5799 Bell Park St. | 4 |
| 79765 | Odessa, TX | Rainbow Drive and 87th Street | 6699 Duke Av. | 10 |
| 90001 | Los Angeles, CA | Comton Ave and E 75th Street | 1599 E. 75th St. | 3 |
| 90002 | Los Angeles, CA | Compton Ave and E 87th Place | 1599 E. 87th Pl. | 3 |
| 90023 | Los Angeles, CA | S. Indiana and E. Olympic Blv. | 3925 E. Olympic Blvd. | 3 |
| 91764 | Ontario, CA | N Eldorado Ave and E 4th Street | 1449 E. 4th St. | 2 |
| 95203 | Stockton, CA | N Argonaut Street and W Oak Street | 1198 W. Oak St. | 1 |



Requests for copies of this report or questions regarding any information contained in this report should be directed to the Cost Containment Section, Illinois Department of Insurance, 320 W. Washington, Springfield, II 62767-0001. Phone (217) 785-2228; Fax (217) 782-2244. Printed by the authority of the State of Illinois.

\$3.80/copy; 150 copies 3/02 02-63